

# Nelva Mentor

Machine Learning  
Engineer

---

## Details

[nelva.mentor@gmail.com](mailto:nelva.mentor@gmail.com)

(849) 494-2993

123 Maple Street, Columbus, OH 43215

---

---

## Profile

Machine Learning Engineer with 2 years of experience in designing, implementing, and optimizing data-driven algorithms and models. Proficient in Python, TensorFlow, and deep learning techniques. Demonstrated ability to collaborate on cross-functional teams and deliver innovative solutions to complex real-world problems. Strong analytical skills and passion for staying current with industry trends, driving continuous improvement and growth.

---

---

## Employment History

### Machine Learning Engineer at IBM, OH

Mar 2023 - Present

- Developed and deployed a predictive maintenance model for a major manufacturing client, resulting in a 20% reduction in equipment downtime and an estimated annual cost savings of \$1.5 million.
- Created a natural language processing algorithm for a customer service chatbot, increasing customer satisfaction by 35% and reducing response time by 50%.
- Led a team of five engineers to optimize an e-commerce recommendation engine, which increased online sales by 25% and generated an additional \$2 million in annual revenue.
- Implemented a deep learning model for image recognition in a medical application, improving diagnostic accuracy by 40% and reducing the need for invasive procedures by 15%.

### Associate Machine Learning Engineer at , OH

Aug 2021 - Jan 2023

- Developed and deployed a machine learning model for predicting customer churn, resulting in a 25% reduction in customer attrition and saving the company over \$500,000 annually.
  - Successfully optimized a recommendation engine for an e-commerce platform, leading to a 15% increase in average order value and a 10% boost in overall sales, generating an additional \$1 million in annual revenue.
  - Collaborated with a cross-functional team to create an automated fraud detection system, reducing false positives by 30% and saving the company \$300,000 in operational costs per year.
- 

---

## Education

### Master of Science in Machine Learning at The Ohio State University, Columbus, OH

Sep 2017 - May 2021

Relevant Coursework: Advanced Machine Learning, Neural Networks, Deep Learning, Natural Language Processing, Reinforcement Learning, Computer Vision, Bayesian Methods, Probabilistic Graphical Models, and Optimization Techniques.