

# Morghan Dobyne

Medical Billing Specialist

## Profile

Dedicated Medical Billing Specialist with 1 year of experience in accurately processing medical claims, ensuring timely payments, and managing patient accounts. Proficient in various billing software, coding systems, and maintaining strong relationships with insurance companies. Adept at multitasking, problem-solving, and ensuring overall efficiency in a fast-paced healthcare environment. Committed to maintaining patient confidentiality and delivering exceptional customer service.

## Employment History

### Medical Billing Specialist at AdvancedMD, KY

Feb 2023 - Present

- Successfully reduced claim denials by 35% within the first six months of employment, leading to increased revenue for AdvancedMD, KY.
- Implemented an efficient billing process that increased timely payments by 25%, resulting in improved cash flow and reduced outstanding balances.
- Streamlined the insurance verification process, leading to a 20% reduction in errors and a 15% decrease in the time spent on each verification.
- Trained and mentored three new team members, improving their productivity by 30% and contributing to the overall success of the medical billing department at AdvancedMD, KY.

### Medical Billing Associate at Kareo, KY

Sep 2022 - Dec 2022

- Successfully reduced claim denials by 25% within the first year by implementing efficient billing practices and thorough documentation, resulting in increased revenue for Kareo, KY.
- Streamlined the billing process by identifying and eliminating redundancies, which led to a 15% increase in productivity and a reduction in errors by 10%.
- Trained and mentored 5 new team members on medical billing procedures and software, leading to a more cohesive and efficient team that maintained a 98% accuracy rate in claims processing.
- Recovered \$500,000 in outstanding claims by diligently following up with insurance companies and patients, ensuring timely payments and maintaining a strong cash flow for Kareo, KY.

## Certificates

### Certified Professional Biller (CPB)

May 2022

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☎ (388) 357-8751

📍 1234 Bluegrass Lane, Lexington, KY 40502

## Education

### Associate of Applied Science in Medical Billing and Coding at Bluegrass Community and Technical College, Lexington, KY

Aug 2018 - May 2022

Relevant Coursework: Medical Terminology, Anatomy and Physiology, ICD-10 and CPT Coding, Healthcare Reimbursement, Health Information Systems, HIPAA Compliance, and Medical Insurance Billing Procedures.

## Links

[linkedin.com/in/morghandobyne](https://www.linkedin.com/in/morghandobyne)

## Skills

ICD-10 coding

CPT coding

HIPAA compliance

EHR proficiency

Medical terminology

Insurance verification

Payment posting

## Languages

English

Russian