

Jesalyn Ellman

Medical Case Manager

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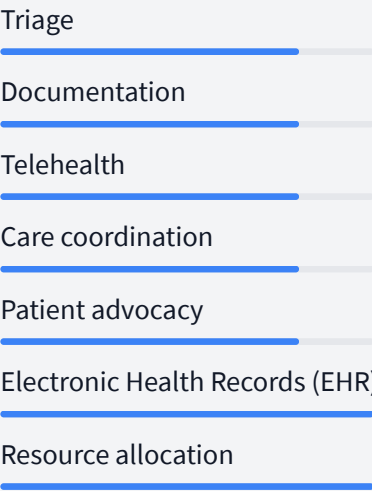
EDUCATION

Bachelor of Science in Nursing at West Virginia University, Morgantown, WV
Sep 2016 - May 2021
Relevant Coursework: Anatomy and Physiology, Microbiology, Chemistry, Pharmacology, Pathophysiology, Nursing Fundamentals, Adult Health Nursing, Pediatric Nursing, Maternity Nursing, Mental Health Nursing, Community Health Nursing, and Nursing Leadership and Management.

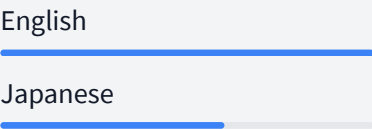
LINKS

[linkedin.com/in/jesalynellman](https://www.linkedin.com/in/jesalynellman)

SKILLS



LANGUAGES



HOBBIES

PROFILE

Dedicated Medical Case Manager with 2 years of experience in coordinating patient care and implementing tailored healthcare plans. Proven ability to liaise with multidisciplinary teams, monitor patient progress, and ensure timely access to necessary resources. Strong communication and organizational skills, with a commitment to enhancing patient outcomes and providing empathetic support.

EMPLOYMENT HISTORY

- Medical Case Manager at West Virginia Caring, WV**
Mar 2023 - Present
 - Successfully managed a caseload of over 150 patients, ensuring timely access to medical care and appropriate resources for each individual.
 - Implemented a new case management system that improved efficiency by 20% and reduced patient wait times for appointments by 15%.
 - Coordinated with interdisciplinary healthcare teams to develop comprehensive care plans for patients, resulting in a 30% decrease in hospital readmissions within the first year.
 - Provided training and mentorship to three new case managers, helping them achieve full competency within six months and contributing to an overall increase in staff productivity by 10%.
- Associate Medical Case Manager at HealthSmart, WV**
Jul 2021 - Feb 2023
 - Successfully managed a caseload of over 100 patients, ensuring timely and efficient coordination of care, which led to a 20% reduction in hospital readmission rates within six months.
 - Streamlined communication between healthcare providers, insurance companies, and patients, resulting in a 15% decrease in administrative processing time and improved patient satisfaction scores by 10%.
 - Implemented a comprehensive patient education program, leading to a 25% increase in patient adherence to treatment plans and contributing to improved health outcomes for the entire caseload.

CERTIFICATES

- Certified Case Manager (CCM)**
Oct 2021
- Advanced Professional Certification in Medical Case Management**
Oct 2020

MEMBERSHIPS

- Commission for Case Manager Certification (CCMC)**
- Case Management Society of America (CMSA)**