# THALYA LEMKER

Medical Claims Processor

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99501

## PROFILE

Dedicated Medical Claims Processor with 1 year of experience in efficiently handling insurance claims and managing medical billing processes. Proficient in interpreting complex insurance policies, reviewing medical records, and ensuring accurate reimbursements. Demonstrated ability to maintain strong relationships with healthcare providers, patients, and insurance companies. Committed to continuous professional development and ensuring the highest level of accuracy and compliance in a fast-paced environment.

## LINKS

linkedin.com/in/thalyalemker

## SKILLS

ICD-10 coding

CPT coding

HCPCS knowledge

HIPAA compliance

Medical terminology

Claim adjudication

Electronic Data Interchange (EDI)

## LANGUAGES

English

Japanese

## EMPLOYMENT HISTORY

### Medical Claims Processor at Alaska National Insurance Company, AK

Apr 2023 - Present

- Successfully processed over 5,000 medical claims within a year, ensuring timely and accurate payments for healthcare providers and policyholders at Alaska National Insurance Company.
- Streamlined the claims processing system by implementing a new software solution, resulting in a 30% increase in efficiency and reducing average processing time from 10 days to 7 days.
- Identified and resolved 200+ instances of potential insurance fraud, saving the company an estimated $1.5 million in fraudulent claim payouts.
- Trained and mentored 10 new Medical Claims Processors, improving overall team performance by 15% and maintaining a 95% accuracy rate in claims processing.

### Medical Claims Processor Trainee at State Farm Mutual Automobile Insurance Company, AK

Sep 2022 - Feb 2023

- Successfully processed over 1,500 medical claims within the first three months of joining the company, ensuring timely and accurate payments for healthcare providers and policyholders.
- Implemented a new organizational system for managing claim documents, reducing the average processing time by 20% and increasing overall team efficiency.
- Identified and resolved 50+ instances of potential insurance fraud, saving the company an estimated $250,000 in potential losses and contributing to a more secure and reliable claims process.

## EDUCATION

### Associate of Applied Science in Medical Billing and Coding at University of Alaska Anchorage, AK

Aug 2017 - May 2022

Relevant Coursework: Medical Terminology, Anatomy and Physiology, Health Information Management, ICD-10 and CPT Coding, Billing and Reimbursement, Electronic Health Records, and HIPAA Compliance.

## CERTIFICATES

### Certified Professional Coder (CPC)

Sep 2021

### Certified Medical Reimbursement Specialist (CMRS)