

Treasa Kinnunen

Medical Collector

Detail-oriented Medical Collector with 1 year of experience in effectively managing patient accounts, billing, and collecting payments within the healthcare industry. Proficient in negotiating payment plans, resolving discrepancies, and collaborating with insurance companies. Demonstrates strong communication skills and a commitment to maintaining patient confidentiality. Committed to providing exceptional customer service, streamlining processes, and improving overall revenue cycle performance.

treasa.kinnunen@gmail.com



(294) 298-0725



123 Maple Street, Charleston,
WV 25301



Education

**Associate of Applied
Science in Medical Billing
and Coding at West
Virginia Junior College,
Morgantown, WV**

Sep 2018 - May 2022

Relevant Coursework: Medical Terminology, Anatomy and Physiology, ICD and CPT Coding, Health Information Management, Medical Insurance and Reimbursement, Electronic Health Records, and Medical Office Administration.

Links

[linkedin.com/in/treasakinnunen](https://www.linkedin.com/in/treasakinnunen)

Skills

Billing



Coding



Negotiation



Documentation



Compliance



Analysis



Communication



Employment History

Medical Collector at West Virginia University Medicine, WV

Apr 2023 - Present

- Successfully reduced outstanding account receivables by 45% within a six-month period, resulting in increased cash flow for West Virginia University Medicine, WV.
- Streamlined the medical collection process by implementing new software and procedures, leading to a 30% increase in efficiency and a 25% reduction in average days outstanding for unpaid claims.
- Recovered over \$1.2 million in unpaid insurance claims during the first year of employment, contributing significantly to the financial stability of the organization.

Medical Billing Specialist at Charleston Area Medical Center, WV

Jul 2022 - Mar 2023

- Successfully reduced claim denials by 25% within a year by implementing a more efficient billing process and closely monitoring insurance claims at Charleston Area Medical Center, WV.
- Streamlined the medical coding process, resulting in a 15% increase in coding accuracy and a 10% improvement in overall reimbursement rates for Charleston Area Medical Center, WV.
- Trained and mentored five new medical billing specialists, leading to a more cohesive and efficient billing department that achieved a 20% reduction in outstanding accounts receivable balances within six months.

Certificates

Certified Revenue Cycle Specialist (CRCS)

Apr 2022

Certified Medical Reimbursement Specialist (CMRS)

Sep 2020

Memberships

**American Association of Healthcare Administrative
Management (AAHAM)**

Healthcare Financial Management Association (HFMA)