ARDELL PLACKETT

Network Administrator

ardell.plackett@gmail.com
(341) 306-5309
Birmingham, AL

PROFILE

I am an experienced Network Administrator with over 2 years of experience in managing, monitoring, and troubleshooting networks. I have a strong understanding of networking protocols and technologies, including LAN/WAN, TCP/IP, Ethernet, and routing protocols. I have expertise in designing, configuring, and implementing complex network infrastructures and in managing large-scale wireless networks. I have also successfully implemented network security measures, such as firewalls and intrusion protection systems, to protect the integrity of client networks. Additionally, I am well-versed in monitoring and troubleshooting network performance, diagnosing and resolving hardware and software issues, and providing technical support to users.

LINKS

linkedin.com/in/ardellplackett

SKILLS

- Network Design
- Troubleshooting
- Security
- Firewalls
- Network Monitoring
- Routing Protocols
- Switching

LANGUAGES

EMPLOYMENT HISTORY

Network Administrator at IT Tech Solutions, AL

Nov 2022 - Present

- Improved network security and uptime by 95% at IT Tech Solutions, AL: re-configured firewalls, implemented a new intrusion detection system, and deployed antivirus software.
- Reduced network latency by 50%, allowing for faster response times and improved customer experience. Achieved this by optimizing routing protocols and upgrading hardware.
- Completed the migration of the entire company's network infrastructure to the cloud, reducing costs by 40% and increasing scalability. Conducted thorough testing before and after the migration to ensure successful implementation.

Network Support Technician at Network Services Inc., AL

Jul 2021 - Sep 2022

- Reduced network downtime by 30% for Network Services Inc., AL by implementing proactive maintenance and monitoring protocols.
- Improved network performance by 25% by upgrading hardware and software components, as well as implementing new network protocols.
- Successfully completed a major network upgrade project for Network Services Inc., AL, resulting in increased efficiency and reliability of the system.

EDUCATION

Associate of Science in Network Administration at Faulkner University, Montgomery, AL

Aug 2017 - May 2021

Relevant Coursework: Network Administration, Network Security, Operating Systems, Database Design, Network Infrastructure, Systems Administration and Network Troubleshooting.

CERTIFICATES

Cisco Certified Network Associate (CCNA)

Aug 2021

CompTIA Network+ Certification

Mar 2020

MEMBERSHIPS

Institute of Electrical and Electronics Engineers (IEEE)

Association of Information Technology Professionals (AITP)