MARVIN REL

Technical Program Manager



PROFILE

I am an experienced Technical Program Manager with over 3 years of experience in program management, project management, and software development. I have a proven track record of successfully managing complex projects and programs. My strengths include excellent communication and interpersonal skills, strong technical knowledge, and the ability to manage multiple tasks at once. I have experience leading teams through the full software development life cycle and have successfully managed projects from conception to completion. I have experience working with agile and waterfall methodologies and am adept at using project management software tools such as JIRA, Asana, and Trello. My experience also includes conducting stakeholder meetings and developing reports to keep stakeholders informed. I am passionate about delivering successful programs and projects on time and within budget.

LINKS

linkedin.com/in/marvinrel

SKILLS

Project Management

Technical Leadership

Communication

Strategic Planning

Problem Solving

Risk Management

EMPLOYMENT HISTORY

Technical Program Manager at Google, CA

Jan 2023 - Present

- Developed and launched a new Google Cloud platform in 8 months, resulting in \$10M in annual savings for the company.
- Spearheaded the successful integration of a third-party API into existing systems, increasing usage by 30%.
- Improved customer support response times by 20% by optimizing the workflow process and implementing automated ticketing systems.
- Led a cross-functional team of 12 engineers and designers to develop a new feature for Google's search engine, resulting in a 10% increase in user engagement.

Senior Technical Program Manager at Apple, CA

Sep 2020 - Dec 2022

- Spearheaded the development and successful launch of Apple Pay, resulting in over 10 million transactions in the first 48 hours.
- Managed a team of 30+ engineers to design and build a cloud-based software platform that increased scalability by 40% and reduced costs by over \$2M annually.
- Developed and implemented a comprehensive project management framework that improved process efficiencies by 20% across Apple's global product teams.
- Led the integration of 3rd party APIs into Apple's retail systems, resulting in a 25% increase in customer satisfaction and a 15% improvement in operational efficiency.

EDUCATION

Bachelor of Science in Computer Engineering at California Polytechnic State University, San Luis Obispo, CA

Sep 2015 - May 2020

Relevant Coursework: Computer Architecture, Digital System Design, Computer Networks, Operating Systems, Software Engineering, and Database Systems.

CERTIFICATES

Certified Technical Program Manager (CTPM)

Jun 2021

Certified Scrum Master (CSM)

Feb 2020

MEMBERSHIPS

Association for Computing Machinery (ACM)