Adalid Stredwick

Software Implementation Engineer

Profile

Details

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(225) 583-5517

Fargo, ND

I am an experienced Software Implementation Engineer with over two years of professional experience. I have a proven track record of successful software implementations, including cloud-based technologies and systems. I have a strong understanding of software development, requirements analysis, and software architecture. I have extensive experience in system integration, data migration, and database design. Additionally, I am highly skilled in software testing, debugging, and troubleshooting. My experience also includes providing technical support and training to end users. I have a strong customer service-focused approach and am able to communicate effectively with stakeholders. I am committed to providing quality software implementations to ensure customer satisfaction.

Employment History

Senior Software Implementation Engineer at Microsoft, ND

Oct 2022 - Present

- Developed and implemented a highly successful software integration solution for a major Microsoft customer in ND, resulting in a 25% increase in customer satisfaction ratings.
- Led the successful integration of a complex software solution into a multi-site network, resulting in a 40% reduction in system downtime.
- Spearheaded a major software migration project for a large Microsoft customer in ND, resulting in a reduction of 80% in manual labor hours.
- Designed and implemented an automated system for software testing, resulting in a 95% reduction in time spent on manual quality assurance.

Software Implementation Engineer at Oracle, ND

Jul 2021 - Sep 2022

- Successfully implemented Oracle Database software for a large client in North Dakota, reducing their IT infrastructure costs by 25%.
- Developed a custom software solution for a client that increased their daily workflow efficiency by 40%.
- Trained over 10 new employees on the usage of Oracle Database Software, allowing them to quickly become active members of the team.
- Solved complex software issues for clients with a 98% success rate, ensuring minimal downtime for the client's business operations.

Education

Bachelor of Science in Software Engineering at North Dakota State University, Fargo, ND

Aug 2016 - May 2021