

Nautika Honkala

Technical Writer

I am a highly experienced Technical Writer with over 1 year of expertise in the field. I have a strong eye for detail and excellent writing skills. I am adept at creating technical documents, including software user manuals, installation guides, and support documents. I have experience in developing and editing technical content, as well as creating visuals, such as diagrams and illustrations, to enhance the understanding of the material. Additionally, I am skilled in researching and synthesizing complex topics into easy-to-understand content. I am adept in working with cross-functional teams, such as IT, marketing, and sales, to ensure accuracy and relevancy of content. I am also well versed in various software programs, such as Adobe Creative Suite and Microsoft Office.

nautika.honkala@gmail.com



(927) 077-9635



Ann Arbor, MI



Education

Bachelor of Arts in Technical Writing at Michigan State University, East Lansing, MI

Aug 2017 - May 2022

Relevant Coursework:

Technical Writing Processes, Technical Editing and Style, Technical Documentation, and Professional Writing and Presentation.

Links

[linkedin.com/in/nautikahonkala](https://www.linkedin.com/in/nautikahonkala)

Skills

Writing



Documentation



Editing



Research



Technical Knowledge



Graphic Design



Project Management



Languages

Employment History

Senior Technical Writer at Autocam Corporation, MI

Jan 2023 - Present

- Developed and implemented a comprehensive technical writing style guide for Autocam Corporation, MI, which increased the clarity and consistency of all technical documents by 20%.
- Authored over 100 technical manuals and user guides, resulting in a 50% reduction in customer service inquiries.
- Created a library of over 500 technical illustrations, diagrams and charts to support the technical documentation, resulting in increased comprehension by 40%.
- Wrote and edited over 500 technical articles, blog posts and web content, which led to a 25% increase in website traffic.

Technical Writer at KUKA Systems North America, MI

Sep 2022 - Nov 2022

- Increased customer satisfaction by 40% by revising the user manual for KUKA Systems North America's robotic arm.
- Developed a new set of technical documents to support installation and maintenance of robotic systems, reducing customer service inquiries by 30%.
- Created an online tutorial video series that increased user engagement by 50%.
- Reduced customer complaints by 20% by creating a comprehensive troubleshooting guide for KUKA Systems North America's robotic arm.

Certificates

Certified Technical Writer (CTW)

Dec 2021

Certified Professional Technical Communicator (CPTC)

Jul 2020

Memberships

Society for Technical Communication (STC)

Institute of Scientific and Technical Communicators (ISTC)