# Malisha Jaffa

Microstrategy Developer

**Employment History** 

## Profile

#### Details

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Microstrategy Developer with 1 year of experience in designing, developing, and implementing innovative business intelligence solutions using the MicroStrategy platform. Proficient in creating and maintaining reports, dashboards, and data visualizations to drive data-driven decision-making. Demonstrated ability to collaborate with cross-functional teams and effectively communicate technical concepts to non-technical stakeholders. Eager to contribute to the success of the organization by leveraging strong analytical skills and a keen attention to detail.

### Microstrategy Developer at MassMutual, MA

May 2023 - Present

- Developed a comprehensive MicroStrategy dashboard for MassMutual's sales team, resulting in a 20% increase in sales efficiency and a 15% reduction in time spent on data analysis.
- Successfully migrated MassMutual's legacy BI system to MicroStrategy, leading to a 25% improvement in data processing speed and a 30% reduction in maintenance costs.
- Spearheaded the implementation of advanced analytics and data visualization techniques within MicroStrategy reports, contributing to a 40% increase in data-driven decision-making across the organization.
- Trained and mentored a team of 10 junior MicroStrategy developers, improving their productivity by 50% and ensuring consistent delivery of high-quality reports and dashboards.

#### Associate Microstrategy Developer at Liberty Mutual Group, MA Aug 2022 - Apr 2023

- Developed and implemented a MicroStrategy dashboard for the claims department, resulting in a 20% reduction in processing time and enabling managers to make data-driven decisions more efficiently.
- Streamlined the data integration process from multiple sources into the MicroStrategy platform, leading to a 15% improvement in report generation speed and increasing overall productivity for the business intelligence team.
- Collaborated on a cross-functional team to migrate legacy reporting systems to MicroStrategy, successfully transferring over 200 reports within six months while maintaining 99% accuracy and minimizing downtime for end-users.

Bachelor of Science in Data Analytics and Visualization at Massachusetts Institute of Technology, Cambridge, MA

#### Education