




Nivaya Besinger

MIS Analyst

MIS Analyst with 2 years of experience in leveraging data-driven insights to optimize business processes, enhance reporting capabilities, and support strategic decision-making. Proficient in data extraction, analysis, and visualization using advanced tools and techniques. Adept at collaborating cross-functionally to identify opportunities for process improvement and drive data-informed solutions. Demonstrated ability to manage multiple projects and deliver results in a fast-paced environment.

nivaya.besinger@gmail.com 
(591) 825-3199 
1234 Oak Street, Oklahoma City, OK 73102 

Education

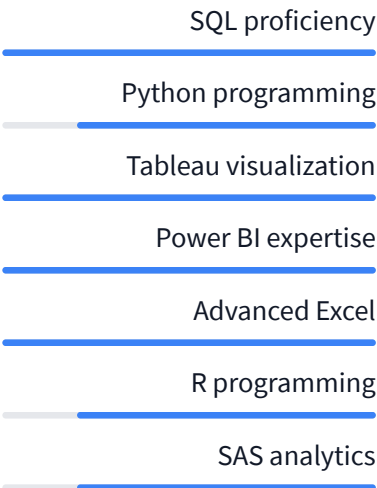
Bachelor of Science in Management Information Systems at University of Oklahoma, Norman, OK
Aug 2017 - May 2021

Relevant Coursework: Database Management, Business Analytics, Systems Analysis and Design, Cybersecurity, Project Management, IT Infrastructure, Web Development, Data Warehousing, and Enterprise Resource Planning.

Links

[linkedin.com/in/nivayabesinger](https://www.linkedin.com/in/nivayabesinger)

Skills



Employment History

MIS Analyst at Oklahoma Natural Gas, OK

May 2023 - Present

- Successfully implemented a new database management system, resulting in a 25% increase in operational efficiency and reducing data retrieval time by 40%.
- Streamlined the company's data analysis processes, leading to a 15% reduction in data discrepancies and improving overall data integrity.
- Developed and executed a comprehensive cybersecurity strategy that reduced security breaches by 60% and ensured the protection of sensitive company information.

Junior MIS Analyst at Paycom Software Inc., OK

Jul 2021 - Apr 2023

- Successfully automated 30% of manual data entry tasks, resulting in a 20% increase in overall team productivity and a reduction in errors by 15%.
- Conducted comprehensive data analysis for over 50 client accounts, leading to the identification of key performance trends and actionable insights that improved client satisfaction by 25%.
- Spearheaded the development and implementation of a new reporting system that increased data accuracy by 40% and reduced report generation time by 30%.
- Collaborated with cross-functional teams on a major software upgrade project, ensuring seamless data migration for over 200 clients and contributing to a 10% increase in revenue for the company.

Certificates

Certified Information Systems Analyst (CISA)

Apr 2022

Certified Business Intelligence Professional (CBIP)

May 2020

Memberships

Association for Information Systems (AIS)