



# Hewan Szarowicz

## Business Analyst

I am an experienced Business Analyst with over one year of experience in analyzing and managing business requirements. I am highly skilled in creating detailed business requirements documents, conducting stakeholder interviews, and performing data analysis. I have a strong understanding of how to use data to drive business decisions and make informed recommendations. I have excellent communication and problem-solving skills and am able to work independently and in a team setting. I am comfortable with both Agile and Waterfall methodologies and have experience working on projects involving CRM and ERP systems. I am confident that I will be able to make a positive contribution to any organization.

[hewan.szarowicz@gmail.com](mailto:hewan.szarowicz@gmail.com) 

(125) 013-9168 

Savannah, GA 

### Education

**Bachelor of Science in  
Business Administration at  
Georgia State University, GA**

Sep 2017 - May 2022

Relevant Coursework: Business  
Law, Accounting, Financial  
Management, Marketing,  
Human Resource Management.

### Links

[linkedin.com/in/hewanszarowicz](https://www.linkedin.com/in/hewanszarowicz)

### Skills

Requirements gathering



Data analysis



Process mapping



Problem solving



Communication



Project management



Stakeholder engagement



### Languages

English



## Employment History

### Senior Business Analyst at Accenture, GA

Nov 2022 - Present

- Developed a financial assessment model that improved the accuracy of project cost estimations by 75%, resulting in an estimated \$1.2M in cost savings for Accenture, GA.
- Led the development of a process optimization strategy that streamlined operations and increased efficiency by 40%, resulting in a 20% reduction in overhead costs.
- Spearheaded the implementation of a data-driven decision-making system that improved customer satisfaction ratings by 30%, resulting in an increase in customer retention of 15%.
- Designed and implemented a customer segmentation strategy that resulted in a 10% increase in sales revenue within the first 6 months of implementation.

### Business Analyst at Deloitte Consulting LLP, GA

Aug 2022 - Oct 2022

- Analyzed current processes for a Fortune 500 financial services company, resulting in an 8% reduction in time and resources required to complete the process.
- Developed a comprehensive data warehouse for a large healthcare organization, improving data accuracy by 11%.
- Created automated reports for a regional government agency, decreasing manual report creation time by 30%.
- Conducted a market analysis for a global technology company, resulting in a 5% increase in profits.

## Certificates

### Certified Business Analysis Professional (CBAP)

May 2021

### Certified Agile Business Analyst (CABA)

Oct 2019

## Memberships

International Institute of Business Analysis (IIBA)

Project Management Institute (PMI)