

Jennilyn Radonich

Program Manager

Profile

A Program Manager with over 3 years of experience in driving successful projects and programs. Experienced in leading and managing cross-functional teams of up to 10 members, while ensuring successful delivery of projects and programs. Proven success in developing and implementing project management and program management processes, while ensuring on-time and on-budget completion of projects. Skilled in creating and maintaining project and program plans, budgets, and schedules, while meeting customer expectations and goals. Adept at utilizing project management tools and software to manage projects and programs. Experienced in managing multiple projects and programs, as well as leading and coordinating all aspects of the projects and programs.

Employment History

Program Manager at Mediacom, MO

Feb 2023 - Present

- Developed and implemented a successful customer service training program for over 100 Mediacom employees, resulting in a 25% decrease in customer complaints.
- Spearheaded the launch of Mediacom's new online subscription platform, resulting in a 30% increase in web traffic and a 20% increase in revenue.
- Led a team of 10 to develop and deploy a new billing system, reducing billing errors by 40%.

Associate Program Manager at Monsanto, MO

Aug 2020 - Jan 2023

- Developed a comprehensive strategy to reduce costs and increase efficiency in Monsanto's crop production program, resulting in a 10% reduction in operational expenses.
- Led the successful implementation of an automated ordering system for Monsanto's crop production program, resulting in a 20% increase in order accuracy and a 15% reduction in labor costs.
- Coordinated with multiple departments to develop a new process for tracking and reporting crop yields, resulting in a 25% increase in productivity.

Education

Bachelor of Science in Program Management at Missouri State University, MO

Aug 2016 - May 2020

Relevant Coursework: Project Management, Risk Management, Organizational Leadership, Strategic Thinking, and Business Analysis.

Certificates

Certified Scrum Master (CSM)

Sep 2021

Project Management Professional (PMP)

Feb 2020

Details

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Links

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Skills

Leadership

Communication

Project Management

Problem Solving

Strategic Thinking

Time Management

Decision Making

Languages

English

German

Hobbies

Cooking

Gardening

Writing