

# Evalyne Fesmire

## Quality Assurance Tester

I am a Quality Assurance Tester with over 1 year of experience in the software industry. I have been involved in multiple software development projects and have a strong technical background. My experience includes developing test plans, identifying and debugging software flaws, and preparing detailed reports. I have excellent communication and problem-solving skills, as well as an eye for detail. I am able to work efficiently and effectively to ensure the successful completion of projects. I am a team-player and enjoy working with other developers to ensure the highest quality of software.

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(769) 980-1451 

Salt Lake City, UT 

### Education

#### Bachelor of Science in Quality Assurance Testing at Utah Valley University, UT

Sep 2018 - May 2022

Relevant Coursework:

Quality Assurance Testing,  
Software Testing, Quality  
Assurance Methodologies,  
Quality Assurance Standards,  
Quality Assurance Tools  
and Techniques, Quality  
Management Systems, and  
Quality Control Systems.

### Links

[linkedin.com/in/evalynefesmire](https://www.linkedin.com/in/evalynefesmire)

### Skills

Testing

Quality assurance

Analytical skills

Problem solving

Documentation

Communication

Attention to detail

### Employment History

#### Senior Quality Assurance Tester at Qualitest, UT

Dec 2022 - Present

- Developed and implemented a comprehensive test automation strategy resulting in a 15% reduction in total testing time for a major software development project.
- Performed detailed root cause analysis for a critical defect in the customer application, leading to a 40% reduction in customer complaints and an increase in customer satisfaction rating from 3.2 to 4.8.
- Led a team of 5 QA testers in developing and executing test plans for a new product release, resulting in zero defects found post-launch.

#### Quality Assurance Tester at TestPros, UT

Sep 2022 - Nov 2022

- Developed a comprehensive testing strategy that identified and corrected 342 software defects, resulting in a 43% increase in customer satisfaction ratings.
- Collaborated with the development team to implement a new bug tracking system that reduced the time needed to identify and resolve defects by an average of 20%.
- Spearheaded the successful launch of a new software product with a 99.9% success rate, exceeding customer expectations.

### Certificates

#### Certified Software Quality Analyst (CSQA)

Jul 2021

#### ISTQB Foundation Level Certification

Jul 2020

### Memberships

#### International Software Testing Qualifications Board (ISTQB)

#### American Society for Quality (ASQ)