

Mikey Pointdujour

Software Design Engineer

Profile

I am a Software Design Engineer with over 3 years' experience in developing and implementing software solutions. I specialize in designing, developing, and delivering software solutions for clients, with a focus on quality assurance and customer satisfaction. My expertise includes developing software applications for web, desktop, mobile, and embedded systems using various languages, technologies, and frameworks. Additionally, I have a strong background in troubleshooting and debugging software applications, as well as performing testing and optimization. I am highly motivated, organized, and detail-oriented, and I am constantly striving to improve my skills and stay up-to-date on the latest technologies. I am confident that I would be a valuable asset to any organization.

Employment History

Senior Software Design Engineer at Maine Software Solutions, ME

Nov 2022 - Present

- Developed and launched a new customer-facing software application for Maine Software Solutions, ME that resulted in a 10% increase in customer satisfaction ratings.
- Re-engineered the company's existing software platform, reducing total development time by 20% and increasing overall efficiency by 15%.
- Reduced the number of defects reported by customers by 25% through the implementation of automated testing processes.

Software Design Engineer at Hogans Systems Corporation, ME

Aug 2020 - Oct 2022

- Developed a web-based software platform for Hogans Systems Corporation that increased customer satisfaction by 20% and reduced customer service costs by 25%.
- Created a software system that enabled Hogans Systems Corporation to automate key data processes, reducing manual labor by 40%.
- Designed a mobile app for Hogans Systems Corporation that boosted sales by 30% and improved customer engagement by 25%.

Education

Bachelor of Science in Software Design Engineering at University of Maine, Orono, ME

Aug 2015 - May 2020

Relevant Coursework: Algorithms & Data Structures, Object-Oriented Programming, Software Design & Architecture, Operating Systems, and Database Design & Implementation.

Certificates

Certified Software Design Engineer (CSDE)

Nov 2021

Microsoft Azure Solutions Architect Expert Certification

Feb 2020

Details

mikey.pointdujour@gmail.com

(730) 758-8696

Portland, ME

Links

[linkedin.com/in/mikeypointdujour](https://www.linkedin.com/in/mikeypointdujour)

Skills

Object-oriented design

Algorithm development

Software architecture

Database design

User interface design

System integration

Debugging and troubleshooting

Languages

English

Japanese

Hobbies

Programming

Video Gaming

3D Printing