# Lorella Droddy

Software Integration Engineer

### Profile

#### Details

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I am a Software Integration Engineer with over 2 years of experience. I have an extensive background in creating, testing and maintaining software solutions. My expertise includes developing software requirements, coding, debugging and deploying software applications. I have a strong knowledge of software development tools and techniques, such as C++, Java, HTML, and JavaScript. I have a proven track record of success in the development and implementation of large-scale software projects. I am a highly organized individual with excellent problem-solving skills and the ability to coordinate multiple tasks in a timely manner. I am confident that my experience and skills make me an ideal candidate for any software integration role.

## Senior Software Integration Engineer at Alaska Computer Solutions, AK

Jan 2023 - Present

- Developed and implemented an automated system for software integration for Alaska Computer Solutions, AK, resulting in a 65% reduction of time spent on manual integration processes.
- Designed and launched a custom-built software platform for Alaska Computer Solutions, AK, which improved customer experience and increased customer satisfaction by 10%.
- Improved the scalability of Alaska Computer Solutions, AK's software integration processes by 75%, allowing for faster response times to customer needs.
- Created and implemented a software integration testing framework for Alaska Computer Solutions, AK, which reduced the number of software bugs by 30%.

## Software Integration Engineer at Alaskan Technology Solutions, AK

Aug 2021 - Dec 2022

- Improved the software integration process by 25% through the implementation of automated tests and debugging techniques while working at Alaskan Technology Solutions, AK.
- Designed, developed and implemented a custom integration platform that allowed for complex API integrations resulting in a 50% reduction in integration time and improved scalability.
- Developed a comprehensive training program for users on newly integrated software applications, resulting in a 90% reduction in helpdesk tickets related to software integration issues.
- Developed an automated testing framework to ensure all software integrations were tested before going into production, resulting in a 40% decrease in production issues.

#### **Employment History**