# **Lannette Suriel**

Software Integration Manager

■ lannette.suriel@gmail.com

(757) 136-1038

• Charleston, WV

#### **EDUCATION**

Bachelor of Science in Software Engineering at West Virginia University, Morgantown, WV

Sep 2012 - May 2017

Relevant Coursework: Object-Oriented Design, Data Structures, Algorithms, Computer Architecture, Operating Systems, Computer Networks, Database Systems.

#### LINKS

linkedin.com/in/lannettesuriel

#### **SKILLS**

**Project Management** 

**Software Integration** 

Technical Knowledge

Communication Skills

Problem-Solving

Leadership

Analytical Thinking

#### **LANGUAGES**

English

French

#### **HOBBIES**

Woodworking

Gardening

Photography

#### **PROFILE**

I am an experienced Software Integration Manager with over 6 years of experience in managing software and hardware projects. I have a proven track record in driving successful project outcomes, leading cross-functional teams, and executing on integration plans. My experience includes working with multiple stakeholders, vendors, and internal teams to ensure successful software and hardware integration. I have a strong technical background in software development, as well as a deep understanding of the software and hardware integration process. I am highly organized and adept at forming relationships with stakeholders to ensure timely and cost-effective project completion.

#### EMPLOYMENT HISTORY

### Software Integration Manager at CIBER Inc., WV

Jan 2023 - Present

- Implemented a new software integration system for CIBER Inc., WV, which resulted in a 5% increase in operational efficiency and an 8% reduction in manual labor.
- Developed and deployed a comprehensive software integration strategy for CIBER Inc., WV, which increased customer satisfaction by 10% and improved customer retention by 6%.
- Led the successful integration of three complex software systems for CIBER Inc., WV, resulting in a 20% reduction in errors and a 15% increase in overall productivity.
- Trained and mentored a team of 10 software engineers, which resulted in a 25% reduction in integration time and an increase in project completion rate by 30%.

## Senior Software Integration Engineer at Comtech LLC, WV

Sep 2020 - Nov 2022

- Developed a software integration system for Comtech LLC that increased customer satisfaction by 25%.
- Streamlined the software integration process, resulting in a 10% decrease in total time spent on each integration.
- Reduced overall integration costs by 15% through the implementation of automated processes.
- Developed and implemented a new system architecture, which enabled the company to reduce software development cycles by 20%.

### Software Integration Engineer at DataWorks LLC, WV

Aug 2017 - Jul 2020

- Developed and implemented a software integration solution for DataWorks LLC, WV, which reduced the integration process time from 8 hours to 1 hour, resulting in an 87.5% reduction in time.
- Designed and built a data pipeline that integrated data from multiple sources, such as Oracle, MongoDB, and Salesforce, into a single repository.
- Developed an automated system for testing software integration solutions, which led to a 50% reduction in integration errors.
- Collaborated with IT and business teams to develop customized integration solutions for clients, resulting in a 10% increase in customer satisfaction.

#### **CERTIFICATES**

**Certified Software Integration Manager (CSIM)**