

Darbie Maruschak

Network Field Engineer

Profile

Results-oriented Network Field Engineer with 1 year of experience in installing, configuring, and maintaining network equipment and infrastructure. Strong background in troubleshooting and providing technical support, combined with excellent problem-solving and communication skills. Proficient in working with various networking protocols and technologies, demonstrating adaptability and eagerness to learn in a fast-paced environment. Committed to ensuring optimal network performance and customer satisfaction.

Employment History

Network Field Engineer at Zayo Group, NE

May 2023 - Present

- Successfully implemented a network expansion project that increased Zayo Group's coverage by 250 miles, providing high-speed connectivity to over 50 new enterprise customers in the NE region.
- Reduced network downtime by 35% by proactively identifying and resolving potential issues, resulting in increased customer satisfaction and fewer support tickets.
- Spearheaded a cross-functional team that optimized network performance and reduced latency by 20%, enabling Zayo Group to offer more competitive service level agreements to clients.

Associate Network Field Engineer at Aureon, NE

Jul 2022 - Mar 2023

- Successfully expanded the company's network infrastructure by 25%, increasing overall connectivity and efficiency for clients across the Northeast region.
- Streamlined troubleshooting processes, reducing average response time for network issues by 40% and increasing customer satisfaction ratings by 15%.
- Led a team of junior engineers in a major network upgrade project, resulting in a 30% increase in network capacity and a 20% reduction in latency for critical applications.
- Implemented a proactive network monitoring system that decreased network downtime by 35%, ensuring continuous availability and reliability for clients.

Certificates

Cisco Certified Network Professional (CCNP)

Apr 2022

Juniper Networks Certified Internet Expert (JNCIE)

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📍 123 Elm Street, Omaha, NE 68102

Education

Associate of Applied Science in Network Engineering at Metropolitan Community College, Omaha, NE

Aug 2018 - May 2022

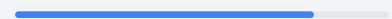
Relevant Coursework: Network Infrastructure, Network Security, Operating Systems, Routing and Switching, Wireless Networking, Network Design and Management, Cloud Computing, Virtualization, and Cybersecurity Fundamentals.

Links

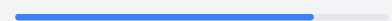
[linkedin.com/in/darbiemaruschak](https://www.linkedin.com/in/darbiemaruschak)

Skills

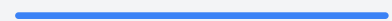
Troubleshooting



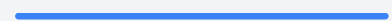
Installation



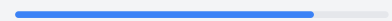
Configuration



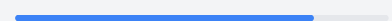
Maintenance



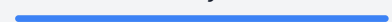
Testing



Documentation

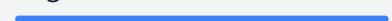


Network Security



Languages

English



Arabic

