

Lianna Cinar

Network Operations Engineer

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EDUCATION

Bachelor of Science in Network Engineering at Colorado State University, Fort Collins, CO
Sep 2016 - May 2021
Relevant Coursework: Network Architecture, Network Security, Wireless Networking, Cloud Computing, Data Communications, Database Management, Systems Analysis, Network Administration, Cybersecurity, and Network Troubleshooting.

LINKS

[linkedin.com/in/liannacinar](https://www.linkedin.com/in/liannacinar)

SKILLS

Python
Wireshark
Cisco IOS
BGP (Border Gateway Protocol)
OSPF (Open Shortest Path First)
MPLS (Multiprotocol Label Switching)
Ansible

LANGUAGES

English
Spanish

HOBBIES

Building and configuring computer networks

PROFILE

Dedicated Network Operations Engineer with 2 years of experience in managing and optimizing network infrastructures. Adept at monitoring system performance, implementing network security measures, and troubleshooting issues. Proficient in various networking tools and technologies, with a strong focus on delivering excellent service and ensuring seamless connectivity. Highly skilled in collaborating with cross-functional teams to achieve organizational objectives and enhance system capabilities.

EMPLOYMENT HISTORY

- Network Operations Engineer at Zayo Group, CO**
Mar 2023 - Present
 - Reduced network downtime by 35% through proactive monitoring and troubleshooting, resulting in improved customer satisfaction and reduced service level agreement penalties for Zayo Group, CO.
 - Streamlined the onboarding process for new clients, cutting setup time by 50% and increasing the number of clients onboarded per month from 10 to 20, contributing to a 25% increase in revenue.
 - Led a team of engineers to successfully complete a major network infrastructure upgrade project within a tight deadline of 6 months, increasing network capacity by 80% and enabling the company to support more clients and services.
 - Implemented automation tools that increased network operations efficiency by 40%, reducing manual workload and freeing up engineers to focus on more critical tasks, ultimately boosting the overall productivity of the team.
- Associate Network Operations Engineer at CenturyLink, CO**
Sep 2021 - Jan 2023
 - Reduced network downtime by 35% by implementing proactive monitoring and maintenance strategies, resulting in increased customer satisfaction and reduced service level agreement (SLA) violations.
 - Optimized network performance and increased efficiency by 25% through the successful deployment and integration of new networking technologies, including software-defined networking (SDN) and network function virtualization (NFV).
 - Played a key role in the successful completion of a major network upgrade project, involving the migration of over 500 clients to a new data center, with minimal disruption to client services and operations.
 - Developed and delivered comprehensive training materials for junior team members, leading to a 20% increase in their productivity and contributing to the overall improvement of the Network Operations team's performance.

CERTIFICATES

- Cisco Certified Network Professional (CCNP)**
Sep 2021
- Juniper Networks Certified Internet Expert (JNCIE)**
Jun 2020