SOJOURNER MAIRENA

Network Systems Administrator

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(322) 552-8873
123 Maple Street, Columbus, OH 43215

PROFILE

Results-driven Network Systems Administrator with 2 years of experience in designing, implementing, and maintaining network infrastructure. Adept at troubleshooting complex issues, optimizing network performance, and ensuring data security. Strong understanding of network protocols, hardware, and software. Proven ability in collaborating with cross-functional teams to achieve project goals and deliver exceptional service. Demonstrated ability to learn new technologies quickly and adapt to changing environments. Seeking to contribute and grow in a dynamic organization that values technical expertise and exceptional problem-solving skills.

LINKS

linkedin.com/in/sojournermairena

SKILLS

Linux administration

Cisco routing

Firewall management

VMware virtualization

PowerShell scripting

Active Directory

Network troubleshooting

LANGUAGES

English

Mandarin

EMPLOYMENT HISTORY

Network Systems Administrator at Cincinnati Bell, OH

Apr 2023 - Present

- Successfully upgraded the entire network infrastructure for Cincinnati Bell, OH, resulting in a 25% increase in overall performance and efficiency, directly benefiting over 10,000 customers.
- Implemented a new network security protocol that reduced cyber threats by 40%, significantly enhancing the protection of sensitive customer data and company information.
- Led a team of 5 network administrators to complete a major data center migration project within a strict 6-month deadline, minimizing downtime and ensuring seamless service continuity for all clients.

Junior Network Systems Administrator at Cardinal Health, OH

Jul 2021 - Feb 2023

- Implemented a new network monitoring system that increased efficiency by 35% and reduced system downtime by 20%, resulting in improved overall network performance at Cardinal Health, OH.
- Successfully managed the migration of over 500 users to a new cloud-based email system within three months, streamlining communication and reducing server maintenance costs by 15%.
- Led a cross-functional team in upgrading Cardinal Health's network infrastructure, resulting in a 25% increase in data transfer speeds and a 10% decrease in network-related support tickets.

EDUCATION

Bachelor of Science in Network Systems Administration at Ohio State University, Columbus, OH

Aug 2016 - May 2021

Relevant Coursework: Network Architecture and Protocols, Network Security, Database Management, System Administration, Cloud Computing, Virtualization, Linux/Unix Operating Systems, and Network Troubleshooting.

CERTIFICATES

Cisco Certified Network Professional (CCNP)

Dec 2021

CompTIA Network+ Certification

Sep 2020