

Jwana Gerus

Network Systems Engineer

Profile

Dedicated Network Systems Engineer with 2 years of experience in designing, implementing, and maintaining network infrastructures. Proficient in troubleshooting and optimizing network performance, with a strong understanding of network protocols and security. Adept at collaborating with cross-functional teams to meet project deadlines and ensure smooth operations. Committed to staying updated on industry advancements to provide innovative solutions for complex networking challenges.

Employment History

Network Systems Engineer at Cisco Systems, TN

May 2023 - Present

- Led a team of 5 network engineers to successfully design, implement, and manage a large-scale network infrastructure upgrade for a major client, resulting in a 35% increase in network capacity and a 20% reduction in latency.
- Developed a network automation tool that streamlined the deployment of network configurations across multiple sites, leading to a 50% reduction in deployment time and a 25% decrease in human error-related incidents.
- Implemented a network security strategy for a high-profile client that enhanced their threat detection and mitigation capabilities, resulting in a 40% decrease in security incidents and a 30% improvement in incident response times.

Associate Network Systems Engineer at Hewlett Packard Enterprise, TN

Jul 2021 - Mar 2023

- Successfully designed and implemented a network infrastructure upgrade for a major client, resulting in a 45% increase in network efficiency and a 30% reduction in downtime.
- Led a team of engineers to troubleshoot and resolve a critical network issue for a high-profile customer, restoring full functionality within 8 hours and maintaining a 98% customer satisfaction rating.
- Streamlined the network monitoring and maintenance processes, reducing the average time spent on routine tasks by 25% and increasing the team's productivity by 15%.

Education

Bachelor of Science in Network Systems Engineering at Middle Tennessee State University, Murfreesboro, TN

Aug 2016 - May 2021

Relevant Coursework: Network Systems Design, Data Communication and Networking, Network Security, Operating Systems, Computer Architecture, Database Management, Cybersecurity Fundamentals, and Network Management and Monitoring.

Details

jwana.gerus@gmail.com

(192) 498-9781

123 Main St, Nashville, TN 37201

Links

linkedin.com/in/jwanagerus

Skills

Python

Linux

Cisco IOS

Wireshark

VMware

Ansible

PowerShell

Languages

English

Portuguese

Hobbies

Building and configuring home networks

Programming and developing software applications

Exploring new technologies and gadgets