# Markala Lashelle

Network Test Engineer

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• 123 Aurora Lane, Anchorage, AK 99501

## **Education**

# Bachelor of Engineering in Electronics and Communication at University of Alaska Anchorage, AK

Aug 2016 - May 2021

Relevant Coursework: Digital and Analog Electronics, Signals and Systems, Microprocessors and Microcontrollers, Communication Theory, Electromagnetic Theory, VLSI Design, Embedded Systems, Digital Signal Processing, and Control Systems.

# Links

linkedin.com/in/markalalashelle

#### **Skills**

| SKIIIS    |
|-----------|
| Wireshark |
| Python    |
| JMeter    |
| Selenium  |
| Jenkins   |
| Git       |
| Docker    |

#### Languages

English

Hindi

#### **Profile**

Dedicated Network Test Engineer with 2 years of experience in designing, executing, and analyzing network tests to optimize performance and ensure system reliability. Adept at troubleshooting and identifying network issues, skilled in using industry-standard tools, and proficient in working with cross-functional teams. Demonstrated ability to deliver high-quality results in fast-paced environments and strong commitment to continuous professional development.

## **Employment History**

#### Network Test Engineer at GCI Communication Corp., AK

Mar 2023 - Present

- Successfully designed and executed over 30 network test plans, resulting in a 98% first-time pass rate and significantly reducing the need for retesting.
- Implemented a new automated testing system that increased overall test efficiency by 40%, leading to faster project completion and reduced costs.
- Identified and resolved over 100 network performance issues, improving average network uptime by 15% and increasing customer satisfaction ratings by 20%.
- Trained and mentored a team of 5 junior test engineers, helping them improve their skill sets and achieve a 90% success rate on their assigned projects.

### Associate Network Test Engineer at Alaska Communications, AK

Jul 2021 - Feb 2023

- Successfully executed a major network upgrade project, increasing bandwidth capacity by 45% and improving overall network performance for over 10,000 Alaska Communications customers across the state.
- Developed and implemented a comprehensive testing plan for new network equipment rollouts, reducing deployment time by 20% and increasing first-time-right installations by 15%.
- Identified and resolved a critical network issue that was causing 5% packet loss and latency issues for 2,500 customers, resulting in a 99.5% reduction in customer complaints related to network performance within one month.

#### **Certificates**

Cisco Certified Network Professional (CCNP)

Aug 2021

Juniper Networks Certified Internet Specialist (JNCIS)

Jul 2020

# Memberships

1. IEEE (Institute of Electrical and Electronics Engineers) - IEEE is a leading professional organization for engineers and technology professionals,