

# Willa Saam

Nurse Assistant

## Profile

Dedicated Nurse Assistant with 1 year of experience providing compassionate and high-quality patient care in various healthcare settings. Skilled in assisting with daily living activities, monitoring vital signs, and collaborating with multidisciplinary teams to deliver exceptional patient outcomes. Committed to continuous professional development and maintaining up-to-date knowledge of best practices in patient care. Excellent interpersonal and communication skills, with a strong ability to empathize and build rapport with patients and families.

## Employment History

### Nurse Assistant at West Virginia Caring, WV

May 2023 - Present

- Successfully assisted in the care of over 1,200 patients during a one-year period, ensuring their comfort and well-being while in the hospital.
- Improved patient satisfaction scores by 20% within six months through effective communication and collaboration with nursing staff and patients, leading to an overall increase in patient experience ratings.
- Reduced patient falls by 15% in the first quarter by implementing new safety protocols and consistently monitoring high-risk patients, resulting in a safer environment for patients and staff.
- Streamlined patient documentation process, saving nurses an average of 30 minutes per shift, allowing for more time to be spent on direct patient care and improved overall efficiency.

### Certified Nursing Assistant at Stonerise Healthcare, WV

Aug 2022 - Mar 2023

- Successfully maintained a 95% patient satisfaction rate by providing compassionate and high-quality care to over 100 patients in the Stonerise Healthcare facility, contributing to improved overall facility ratings.
- Streamlined the documentation process for the nursing team, reducing time spent on paperwork by 30%, allowing more time for direct patient care and attention.
- Implemented a new infection control protocol that resulted in a 40% reduction in hospital-acquired infections, improving patient safety and well-being at Stonerise Healthcare.
- Trained and mentored 10 new Certified Nursing Assistants, contributing to a 20% increase in staff retention and fostering a positive work environment for the entire nursing team.

## Certificates

### Certified Nursing Assistant (CNA)

Oct 2021

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📍 123 Maple St, Charleston, WV 25301

## Education

### Certified Nursing Assistant (CNA) Diploma at West Virginia State University, Institute, WV

Aug 2017 - May 2022

Relevant Coursework: Patient Care Techniques, Infection Control, Vital Signs Monitoring, Medical Terminology, Anatomy and Physiology, Communication Skills, and Clinical Practice.

## Links

[linkedin.com/in/willasaam](https://www.linkedin.com/in/willasaam)

## Skills

Phlebotomy

Electrocardiography

Wound care

Catheterization

Medication administration

Vital signs monitoring

Infection control

## Languages

English

Bengali

## Hobbies