

Geraldene Dahlquist

Nurse Manager

Profile

Dedicated Nurse Manager with 5 years of experience in overseeing clinical operations, managing nursing staff, and optimizing patient care services. Adept at implementing evidence-based practices, ensuring regulatory compliance, and fostering a culture of continuous improvement. Demonstrates strong leadership, communication, and critical thinking skills, contributing to enhanced patient satisfaction and team performance.

Employment History

Nurse Manager at Ochsner Health System, LA

Feb 2023 - Present

- Successfully reduced patient readmission rates by 25% in one year by implementing targeted care plans and improving communication among staff members.
- Streamlined nursing staff scheduling processes, resulting in a 15% reduction in overtime costs and a 10% increase in overall staff satisfaction.
- Led a team of 50 nurses in achieving a 98% patient satisfaction rating within two years, through the development and execution of a comprehensive patient care improvement plan.

Assistant Nurse Manager at Our Lady of the Lake Regional Medical Center, LA

Aug 2018 - Jan 2023

- Successfully managed a team of 30 nurses, achieving a 20% increase in overall patient satisfaction scores within the first year.
- Implemented a streamlined scheduling system that reduced overtime costs by 15% and improved staff retention rates by 10%.
- Collaborated with interdisciplinary teams to develop and execute a comprehensive plan that reduced hospital-acquired infection rates by 25% over a two-year period.
- Led the transition to a new electronic health record system, resulting in a 30% reduction in documentation errors and a 10% improvement in nurse efficiency.

Education

Bachelor of Science in Nursing at Louisiana State University, Baton Rouge, LA

Sep 2014 - May 2018

Relevant Coursework: Anatomy and Physiology, Pathophysiology, Pharmacology, Health Assessment, Nursing Fundamentals, Medical-Surgical Nursing, Pediatric Nursing, Maternity Nursing, Mental Health Nursing, Community Health Nursing, Nursing Research, and Nursing Leadership and Management.

Certificates

Details

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Links

[linkedin.com/in/geraldenedahlquist](https://www.linkedin.com/in/geraldenedahlquist)

Skills

Delegation

Scheduling

Budgeting

Conflict Resolution

Performance Evaluation

Electronic Health Records (EHR)

Quality Improvement

Languages

English

Dutch

Hobbies

Gardening

Scrapbooking

Yoga