Vikie Lazzari

Nurse Supervisor

Employment History

Profile

Details

vikie.lazzari@gmail.com (400) 411-2032 123 Maple Street, Portland, ME 04101

A highly dedicated and compassionate Nurse Supervisor with 5 years of experience in managing nursing staff and overseeing patient care. Proficient in developing and implementing nursing policies, ensuring regulatory compliance, and fostering a culture of teamwork and continuous improvement. Demonstrates strong clinical skills, excellent communication, and leadership abilities, ensuring the highest standards of patient care and satisfaction. Skilled in staff training, mentoring, and performance evaluations to drive nursing excellence across the healthcare facility.

Nurse Supervisor at MaineHealth, ME

Apr 2023 - Present

- Successfully reduced patient readmission rates by 25% within one year through the implementation of targeted care plans and improved communication among healthcare team members.
- Streamlined nurse scheduling processes, resulting in a 20% reduction in overtime expenses and an increase in overall staff satisfaction by 15% over a six-month period.
- Led a team of 30 nurses to achieve a 95% patient satisfaction rate, surpassing the hospital average by 10%, through consistent monitoring of performance metrics and implementation of staff training programs.

Assistant Nurse Supervisor at Northern Light Health, ME

Aug 2018 - Mar 2023

- Successfully managed a team of 25 nurses, resulting in a 15% increase in patient satisfaction scores over a one-year period at Northern Light Health, ME.
- Streamlined the nurse scheduling process, reducing overtime costs by 20% and improving overall staff morale.
- Implemented new training programs for nursing staff, leading to a 10% reduction in medication errors and improved patient safety.
- Collaborated with interdisciplinary teams to develop and execute care plans for complex patients, reducing readmission rates by 12% over a two-year period.

Education

Bachelor of Science in Nursing at University of Maine, Orono, ME Aug 2013 - May 2018

Relevant Coursework: Anatomy and Physiology, Microbiology, Chemistry, Nutrition, Pathophysiology, Pharmacology, Nursing Fundamentals, Medical-Surgical Nursing, Pediatric Nursing, Maternal-Newborn Nursing, Psychiatric-Mental Health Nursing, Community Health Nursing, Geriatric Nursing, Nursing Research, and Nursing Leadership and Management.