Argentina Winterle

Operations Specialist

Operations Specialist with 1 year of experience in optimizing business processes, streamlining workflows, and enhancing overall operational efficiency. Adept at analyzing data, identifying areas for improvement, and implementing solutions to drive productivity and customer satisfaction. Proficient in various tools and technologies, with a strong focus on collaboration, problem-solving, and adaptability. Committed to supporting organizational growth and success through continuous learning and development.

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123 Magnolia Street, Jackson, 💽 MS 39201



Education

Bachelor of Science in **Operations Management at** Mississippi State University,

Aug 2018 - May 2022

Relevant Coursework: Operations Management, Supply Chain Management, Project Management, Quality Control, Lean Management, Business Analytics, Strategic Planning, Process Improvement, Inventory Management, and Logistics.

Links

<u>linkedin.com/in/argentinawinterle</u>

Skills

Salesforce proficiency

Tableau expertise

SQL mastery

Python programming

Project management

Data analysis

ERP systems

Employment History

Operations Specialist at C Spire, MS

May 2023 - Present

- Successfully streamlined the supply chain process, reducing order fulfillment time by 25% and increasing customer satisfaction by 15% within one year.
- Implemented a new inventory management system that reduced stock discrepancies by 40% and increased overall operational efficiency by 20% over two years.
- Developed and executed a training program for new hires, resulting in a 30% reduction in onboarding time and a 10% increase in employee retention within the first six months.

Associate Operations Specialist at Huntington Ingalls Industries, MS

Aug 2022 - Apr 2023

- Successfully reduced production cycle time by 20% through streamlining processes and implementing lean manufacturing principles, resulting in increased efficiency and annual cost savings of \$500,000.
- Managed a cross-functional team of 15 members to improve overall operational efficiency, achieving a 30% reduction in defects and rework, leading to an estimated annual cost savings of \$300,000.
- Developed and implemented a new inventory management system that reduced excess inventory by 25% and increased inventory accuracy by 95%, resulting in a yearly savings of \$200,000.
- Led a project to automate manual processes, decreasing labor costs by 15% and increasing productivity by 10%, contributing to an annual savings of \$100,000.

Certificates

Association for Supply Chain Management (ASCM) Certified in Production and Inventory Management (CPIM)

Jul 2021

Project Management Professional (PMP) Certification

Mar 2020

Memberships