

Carlena Kiser

Optometrist

Profile

Dedicated and patient-focused Optometrist with 5 years of experience providing comprehensive eye care, including accurate diagnosis and personalized treatment plans. Skilled in utilizing advanced diagnostic tools, offering expert advice on preventative care, and fitting various types of contact lenses and eyewear. Demonstrated ability to build strong relationships with patients, ensuring high-quality care and optimal satisfaction. Committed to staying current with the latest industry advancements through continuing education and professional development.

Employment History

Optometrist at Opticare of Utah, UT

Apr 2023 - Present

- Successfully increased patient satisfaction by 35% within the first year of practice at Opticare of Utah by implementing a more efficient appointment scheduling system and enhancing communication with patients.
- Conducted over 2,500 comprehensive eye exams annually, successfully identifying and addressing vision and eye health concerns for a diverse patient population in Utah.
- Developed and executed a community outreach program that provided free vision screenings to over 1,000 underserved individuals in the local area, resulting in a 25% increase in new patients for Opticare of Utah.
- Spearheaded the adoption of advanced diagnostic technology, reducing patient wait times by 20% and improving the accuracy of diagnoses for conditions such as glaucoma and macular degeneration.

Associate Optometrist at EyeCare4U Utah, UT

Aug 2018 - Feb 2023

- Successfully increased patient satisfaction rate by 30% within the first year of practice at EyeCare4U Utah, UT by implementing efficient scheduling practices and improving communication with patients.
- Expanded the practice's range of services by 25% by introducing advanced diagnostic procedures and treatment options for various eye diseases, leading to a 40% increase in new patient referrals from existing clients.
- Reduced average appointment wait times by 15% through the implementation of innovative practice management software, improving overall patient experience and increasing positive online reviews by 50%.
- Spearheaded a community outreach program that provided free eye exams and eyewear to over 500 underprivileged individuals in the Utah area, strengthening the practice's reputation and enhancing its commitment to social responsibility.

Certificates

✉ carlena.kiser@gmail.com

☎ (192) 749-1935

📍 123 Maple Street, Salt Lake City, UT 84101

Education

Doctor of Optometry (O.D.) at University of Utah, Salt Lake City, UT

Sep 2013 - May 2018

Relevant Coursework: Ocular Anatomy, Physiology and Biochemistry, Visual Science, Optics, Clinical Optometry, Ocular Pharmacology, Ocular Disease Diagnosis and Management, Glaucoma, Retinal and Neuro-ophthalmic Disorders, Pediatric Optometry, Low Vision Rehabilitation, Contact Lenses, and Practice Management.

Links

[linkedin.com/in/carlenakiser](https://www.linkedin.com/in/carlenakiser)

Skills

Refraction

Tonometry

Retinoscopy

Keratometry

OCT Interpretation (Optical Coherence Tomography)

Slit-lamp Biomicroscopy

Visual Field Analysis

Languages