# **Terrah Voetsch**

Order Picker

# Profile

Dedicated Order Picker with 1 year of experience, skilled in efficiently navigating warehouse environments and consistently fulfilling customer orders with precision and accuracy. Proficient in operating warehouse equipment, inventory management, and maintaining safety standards. Demonstrated ability to work both independently and collaboratively in fast-paced settings, while maintaining strong attention to detail and excellent organizational skills.

# **Employment History**

#### Order Picker at Amazon, CA

Apr 2023 - Present

- Picked and processed over 1,500 orders per day, consistently exceeding the daily target of 1,200 orders and maintaining a 99.5% accuracy rate.
- Implemented a new sorting method that increased efficiency by 15%, enabling the team to process an additional 200 orders per day.
- Received recognition as the "Top Order Picker" for three consecutive months, leading to a promotion to a mentor role and training of 10 new employees on best practices and processes.

# Order Picker Associate at Target, CA

Sep 2022 - Feb 2023

- Successfully picked and processed over 1,000 orders per week, maintaining a 99% accuracy rate and contributing to a 20% increase in customer satisfaction ratings.
- Streamlined order picking process by implementing a new organization system, reducing average pick time by 15% and increasing overall team efficiency.
- Trained and mentored 10 new order picker associates, resulting in a 25% reduction in training time and a 10% increase in team productivity.
- Consistently exceeded personal performance targets, achieving a 98% on-time completion rate for orders and maintaining a record of zero safety incidents during tenure.

# **Certificates**

Certified in Production and Inventory Management (CPIM)

Sep 2021

#### **Forklift Operator Certification**

Jul 2020

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# Education

Certificate in Warehouse Operations at California State University, Long Beach

Sep 2017 - May 2022

Relevant Coursework: Inventory Management, Warehouse Safety and Compliance, Material Handling Equipment, Order Fulfillment, Storage and Distribution, and Supply Chain Logistics.

# Links

linkedin.com/in/terrahvoetsch

#### Skills

Inventory management

Pallet jack operation

Barcode scanning

Forklift operation

Packing proficiency

Order accuracy

Time management

# Languages

English

French