# **Noell Durward**

**Outreach Worker** 

### Profile

Dedicated Outreach Worker with 1 year of experience in providing crucial support and resources to diverse communities. Possesses strong communication, relationship-building, and problem-solving skills to effectively engage with individuals and groups. Committed to promoting social change, community development, and empowerment through compassionate and effective outreach efforts.

# **Employment History**

### Outreach Worker at Covenant House Georgia, GA

May 2023 - Present

- Successfully increased community engagement by 50% within one year by conducting outreach programs and collaborating with local organizations, resulting in higher awareness and support for Covenant House Georgia's mission.
- Exceeded annual fundraising goal by 30% by organizing and executing various events, campaigns, and grant applications, bringing in over \$150,000 in additional funds to support the organization's programs and services.
- Expanded the organization's partnerships by 20%, establishing relationships with 10 new community partners who provided essential resources, services, and support for homeless youth in Georgia.
- Implemented a comprehensive volunteer recruitment and training program that increased the number of active volunteers by 40%, enhancing the capacity of Covenant House Georgia to provide quality services to its clients.

# Outreach Coordinator at Georgia Department of Public Health, GA

Sep 2022 - Apr 2023

- Successfully increased community engagement by 40% through the development and implementation of targeted outreach programs, resulting in over 50 new partnerships with local organizations and schools in Georgia.
- Coordinated and executed over 100 health education events within a year, reaching over 10,000 individuals in underserved communities and contributing to a 25% increase in utilization of Department of Public Health services.
- Managed a team of 15 volunteers, providing training and support that led to a 95% retention rate and the successful completion of over 2000 hours of community service in support of public health initiatives.

# • 123 Peachtree St, Atlanta, GA 30303

**(**102) 655-2121

Education

<u>noell.durward@gmail.com</u>

Bachelor of Social Work at University of Georgia, Athens, GA

Aug 2017 - May 2022

Relevant Coursework: Introduction to Social Work, Human Behavior and the Social Environment, Social Policy and Advocacy, Social Work Practice with Individuals and Families, Social Work Research, Social Work with Groups and Communities, Field Education, and Cultural Competency in Social Work Practice.

# Links

linkedin.com/in/noelldurward

# **Skills**

Empathy

Communication

Adaptability

Cultural Competence

Conflict Resolution

Networking

### Languages

**Active Listening** 

English Italian

### **Certificates**

**Certified Community Health Worker (CCHW)**