

KETZALY MALMBORG

Package Handler

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1234 Sunshine Lane, San Francisco, CA
94112, USA



PROFILE

Dedicated Package Handler with 1 year of experience in efficiently managing high volume package processing and logistics. Adept at ensuring proper handling, storage, and shipment of packages, while maintaining strict adherence to safety and quality standards. Strong team player with excellent communication and organizational skills, contributing towards a seamless and timely delivery.

LINKS

[linkedin.com/in/ketzalymalmborg](https://www.linkedin.com/in/ketzalymalmborg)

SKILLS

Inventory management

Barcode scanning

Pallet jacks operation

Forklift proficiency

Load optimization

Conveyor systems

Hazardous materials handling

LANGUAGES

English

Urdu

HOBBIES

Collecting model cars

Playing the guitar

Gardening

EMPLOYMENT HISTORY

Package Handler at FedEx Ground, CA

Mar 2023 - Present

- Efficiently processed over 1,500 packages daily, ensuring accurate sorting and timely delivery for FedEx Ground customers in California.
- Implemented a new organizational system for the warehouse, resulting in a 20% improvement in package processing speed and reducing misdirected packages by 15%.
- Trained and mentored 10 new package handlers, leading to a 25% decrease in onboarding time and contributing to a 10% increase in overall team productivity.
- Consistently maintained a 99% accuracy rate in package scanning and labeling, ensuring customer satisfaction and minimizing delays due to incorrect information.

Package Handler Associate at United Parcel Service (UPS), CA

Jul 2022 - Jan 2023

- Efficiently processed over 1,500 packages daily, exceeding the company's target of 1,200 packages per day, and contributing to UPS's timely delivery rate of 99.7% in California.
- Implemented a new package sorting strategy that improved sorting accuracy by 25%, reducing misrouted packages by 300 per month and saving an estimated \$10,000 in additional shipping costs.
- Trained and mentored 10 new Package Handler Associates, resulting in a 15% increase in team productivity and a 20% decrease in onboarding time for new hires.
- Recognized as the "Employee of the Month" twice in 2021 for consistently maintaining a 100% attendance rate, demonstrating exceptional teamwork, and exhibiting a strong commitment to safety protocols.

EDUCATION

High School Diploma in General Education at Cupertino High School, Cupertino, CA

Aug 2018 - May 2022

Relevant Coursework: English, Mathematics, Science, Social Studies, Physical Education, Health, Fine Arts, and Foreign Language.

CERTIFICATES

International Warehouse Logistics Association (IWLA) Certification

Nov 2021