

Russia Chipouras

Parking Attendant

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☎ (830) 753-9136

📍 123 Oak Street, Oklahoma City, OK 73102

Education

High School Diploma or GED with a focus on customer service and basic automotive knowledge at Broken Arrow High School, Broken Arrow, OK

Sep 2018 - May 2022

Relevant Coursework: Customer Service Principles, Basic Automotive Technology, and Communication Skills for High School Diploma or GED.

Links

[linkedin.com/in/russiachipouras](https://www.linkedin.com/in/russiachipouras)

Skills

Ticketing

Valet

Communication

Time-management

Conflict-resolution

Navigation

Cash-handling

Languages

English

Arabic

Hobbies

Profile

Dedicated Parking Attendant with a year of experience in managing parking facilities, ensuring customer satisfaction, and maintaining smooth traffic flow. Proficient in operating parking equipment, handling cash transactions, and providing excellent customer service. Demonstrates strong problem-solving skills and the ability to adapt to a fast-paced environment. Committed to ensuring the safety and security of parked vehicles while delivering a seamless parking experience for customers.

Employment History

Parking Attendant at Allright Parking, OK

Mar 2023 - Present

- Successfully managed the parking of over 500 vehicles daily, ensuring efficient use of space and maintaining customer satisfaction levels above 95%.
- Streamlined the ticketing process by implementing a digital system, reducing customer wait times by 30% and increasing overall efficiency.
- Trained and supervised a team of 10 parking attendants, resulting in a 20% decrease in customer complaints and improved overall service quality.
- Conducted regular audits of daily revenue, identifying and addressing discrepancies that led to a 15% increase in revenue accuracy and accountability.

Parking Lot Attendant at FastPark, OK

Aug 2022 - Jan 2023

- Successfully managed the flow of over 500 vehicles daily, ensuring efficient parking and minimal wait times for FastPark customers.
- Increased customer satisfaction by providing exceptional service, resulting in a 15% increase in positive feedback and repeat customers over a six-month period.
- Implemented a streamlined system for tracking vehicle locations within the lot, reducing retrieval times by 20% and improving overall efficiency.

Certificates

Certified Parking Professional (CPP)

Aug 2021

International Parking Institute's Certified Administrator of Public Parking (CAPP)

Mar 2020

Memberships

National Parking Association (NPA)