

Melania
Fineday
Parking Enforcement
Officer

Profile

Employment History

Education

Details

melania.fineday@gmail.com
(863) 905-8159
123 Elm Street, Hartford, CT 06103

Dedicated Parking Enforcement Officer with 1 year of experience in ensuring adherence to parking regulations and maintaining order in assigned areas. Skilled in patrolling, issuing citations, and collaborating with local authorities to promote safe and efficient parking environments. Demonstrates strong communication and conflict resolution abilities while providing excellent customer service. Committed to upholding public safety and enhancing community satisfaction with parking solutions.

Parking Enforcement Officer at ParkSmart, CT

Feb 2023 - Present

- Successfully increased parking compliance rate by 35% within a year through consistent monitoring and enforcement of parking rules in high-traffic areas across ParkSmart, CT.
- Implemented a streamlined reporting system that reduced response time to parking violations by 25%, leading to more efficient enforcement and improved customer satisfaction.
- Conducted extensive research on parking patterns and trends, resulting in the optimization of parking spaces and a 20% increase in available parking spots for ParkSmart patrons.

Parking Enforcement Assistant at Central Parking System, CT

Sep 2022 - Dec 2022

- Successfully increased monthly parking revenue by 15% within the first year by implementing effective enforcement strategies and improving ticketing procedures at Central Parking System, CT.
- Streamlined the permit application and renewal process, resulting in a 30% reduction in processing time and a 20% increase in customer satisfaction ratings.
- Trained and supervised a team of 5 parking enforcement officers, leading to a 25% decrease in parking violations and a 10% improvement in overall compliance with parking regulations.

Certificate in Parking Enforcement and Management at
Connecticut State University, New Britain, CT

Sep 2018 - May 2022

Relevant Coursework: Parking Enforcement Procedures, Parking Management Strategies, Traffic Control and Regulations, Parking Equipment and Technologies, Violation Processing and Appeals, and Customer Service in Parking Operations.