

Manuela Marceau

Patient Care Associate

Profile

Dedicated Patient Care Associate with 1 year of experience providing compassionate and high-quality care to diverse patients. Proficient in assisting with daily living activities, monitoring vital signs, and maintaining a clean and safe patient environment. Excellent communication skills, committed to collaborating with healthcare teams to enhance patient satisfaction and outcomes. Continuously seeking opportunities for professional growth and development.

Employment History

Patient Care Associate at CHI Health, NE

Feb 2023 - Present

- Successfully managed the care of an average of 20 patients per shift, maintaining a 95% satisfaction rate among patients and families.
- Streamlined the patient admissions process, reducing wait times by 30% and increasing overall patient throughput by 25%.
- Spearheaded a cross-functional team focused on improving patient care, resulting in a 10% decrease in reported incidents and a 15% increase in positive patient outcomes.
- Implemented a new patient education program, leading to a 50% improvement in patient adherence to treatment plans and a 20% reduction in hospital readmissions.

Patient Care Assistant at Nebraska Medicine, NE

Sep 2022 - Jan 2023

- Successfully assisted in the care of over 150 patients per month, ensuring timely and accurate administration of medications, as well as monitoring vital signs and providing emotional support to patients and their families.
- Streamlined patient admission and discharge processes, reducing average wait times by 20%, resulting in increased patient satisfaction scores and a more efficient workflow for nursing staff.
- Implemented a new system of organizing and maintaining patient records, leading to a 15% reduction in time spent searching for information and a 10% decrease in documentation errors, improving overall patient care quality.

Certificates

Certified Patient Care Technician/Assistant (CPCT/A)

Mar 2022

Certified Nursing Assistant (CNA)

Oct 2020

✉ manuela.marceau@gmail.com

☎ (592) 123-4708

📍 123 Elm Street, Omaha, NE 68102

Education

Associate of Applied Science in Patient Care Technician at Metropolitan Community College, Omaha, NE

Sep 2018 - May 2022

Relevant Coursework: Anatomy and Physiology, Medical Terminology, Phlebotomy, Electrocardiography, Fundamentals of Patient Care, Clinical Procedures, and CPR/First Aid.

Links

[linkedin.com/in/manuelamarceau](https://www.linkedin.com/in/manuelamarceau)

Skills

Phlebotomy

Electrocardiography

Wound dressing

Catheterization

Vital signs monitoring

Medication administration

Infection control

Languages

English

Bengali

Hobbies