

Corey Babiarz

Patient Service
Specialist

Details

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123 Maple Street, Portland, ME 04101

Profile

Dedicated Patient Service Specialist with 1 year of experience providing exceptional support in healthcare settings. Adept at managing patient scheduling, handling insurance concerns, and ensuring a seamless patient experience. Demonstrates excellent communication and problem-solving abilities, and is committed to maintaining patient confidentiality and satisfaction.

Employment History

Patient Service Specialist at MaineHealth, ME

Feb 2023 - Present

- Successfully managed patient flow for over 200 daily appointments, ensuring timely registration, scheduling, and check-out processes while maintaining a high level of patient satisfaction.
- Implemented new appointment reminder system, resulting in a 30% reduction in no-shows and late cancellations, leading to improved patient access and increased revenue for the clinic.
- Trained and mentored 5 new team members, contributing to an overall increase in department productivity and a 15% improvement in patient registration accuracy.

Patient Service Coordinator at InterMed, ME

Aug 2022 - Dec 2022

- Successfully managed the scheduling of over 500 patients per month, ensuring a 95% patient satisfaction rate and reducing wait times by 20%.
- Streamlined the insurance verification process, resulting in a 30% decrease in billing errors and a 25% increase in claim approvals.
- Implemented a new patient registration system that improved data accuracy by 40% and reduced patient check-in time by 15%.
- Coordinated with a team of healthcare providers to improve patient care, leading to a 10% increase in patient adherence to treatment plans and a 5% reduction in hospital readmissions.

Education

Associate of Applied Science in Health Information Management at Southern Maine Community College, South Portland, ME

Aug 2018 - May 2022

Relevant Coursework: Medical Terminology, Anatomy and Physiology, ICD-10 Coding, CPT Coding, Health Information Systems, Health Data Management, Healthcare Reimbursement, Legal and Ethical Issues in Health Information, Quality Improvement in Healthcare, and Electronic Health Records.
