

# ORLANDRA MCCAULLA

Patient Transporter

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## PROFILE

Dedicated Patient Transporter with 1 year of experience in efficiently and safely transporting patients within healthcare facilities. Proficient in operating equipment, maintaining cleanliness, and providing compassionate care. Demonstrated ability to manage time effectively, prioritize tasks, and maintain clear communication with patients and healthcare staff. Committed to ensuring patient comfort and satisfaction while adhering to facility policies and procedures.

## LINKS

[linkedin.com/in/orlandramccaulla](https://www.linkedin.com/in/orlandramccaulla)

## SKILLS

Time management



Navigation



Communication



Empathy



Problem-solving



Teamwork



Adaptability



## LANGUAGES

English



Russian



## HOBBIES

Photography

## EMPLOYMENT HISTORY

### ● Patient Transporter at Kentucky Caregivers Transportation, KY

Feb 2023 - Present

- Successfully transported over 150 patients per month to and from medical appointments, ensuring timely arrivals and a 98% satisfaction rate among patients.
- Streamlined the patient transport scheduling system, reducing average wait times by 20% and increasing overall efficiency of the transportation team.
- Implemented a new safety protocol for patient transfers, resulting in a 25% decrease in reported incidents and contributing to a safer environment for both patients and staff.

### ● Patient Transporter Assistant at Bluegrass Medical Transport, KY

Jul 2022 - Dec 2022

- Successfully transported over 250 patients per month, ensuring timely and safe transfers within the Bluegrass Medical Transport facility in KY.
- Implemented a new communication protocol between transporters and medical staff, resulting in a 35% reduction in patient wait times and increased overall patient satisfaction.
- Trained and mentored 10 new Patient Transporter Assistants, contributing to a 20% increase in department efficiency and improved teamwork.
- Collaborated with the Quality Assurance team to develop and implement new safety procedures, leading to a 50% decrease in reported incidents and accidents during patient transport.

## EDUCATION

### Certificate in Patient Transportation at University of Kentucky, Lexington, KY

Aug 2017 - May 2022

Relevant Coursework: Patient Transportation Techniques, Emergency Care, Health and Safety Regulations, Basic Life Support, CPR and First Aid, Infection Control, Medical Terminology, Vehicle Operations, and Customer Service Skills.

## CERTIFICATES

### Certified Healthcare Transporter (CHT)

Mar 2022

### Basic Life Support (BLS) Certification

Jan 2021