

# LISSA PEPAJ

Peoplesoft Analyst

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## PROFILE

Results-driven Peoplesoft Analyst with 2 years of experience in designing, implementing, and maintaining Peoplesoft applications. Proficient in analyzing business processes, identifying areas for improvement, and providing innovative solutions. Demonstrated ability to collaborate with cross-functional teams and deliver high-quality results on-time. Strong technical and communication skills, with a commitment to continuous learning and professional growth.

## LINKS

[linkedin.com/in/lissapepaj](https://www.linkedin.com/in/lissapepaj)

## SKILLS

PeopleTools

SQR

Application Engine

Integration Broker

Component Interface

Fluid UI

Query Manager

## LANGUAGES

English

Italian

## HOBBIES

Coding and programming

## EMPLOYMENT HISTORY

### ● Peoplesoft Analyst at Cognizant Technology Solutions, MI

Mar 2023 - Present

- Successfully managed the implementation of PeopleSoft Financials for a major client, resulting in a 20% increase in operational efficiency and a reduction in processing time by 15%.
- Streamlined the integration process between PeopleSoft HCM and third-party applications for a large-scale project, leading to cost savings of \$500,000 and a 25% improvement in data accuracy.
- Led a team of analysts in the optimization of PeopleSoft HR modules for a global organization, which led to a 30% reduction in manual processes and an overall improvement in employee satisfaction by 10%.

### ● Associate Peoplesoft Analyst at General Motors, MI

Jul 2021 - Feb 2023

- Successfully implemented a new module in the PeopleSoft system for General Motors, MI, leading to a 20% increase in efficiency in HR processes and a reduction in manual work for the HR team.
- Streamlined the payroll process for over 10,000 employees by optimizing the PeopleSoft system, resulting in a 15% reduction in processing time and a 5% decrease in payroll errors.
- Conducted comprehensive training sessions for over 200 end-users in the organization, increasing their proficiency with the PeopleSoft system by 30% and improving overall user satisfaction.

## EDUCATION

### Bachelor of Science in Information Technology with a focus on PeopleSoft Systems at Michigan State University, East Lansing, MI

Aug 2016 - May 2021

Relevant Coursework: PeopleSoft Architecture and Administration, Database Management Systems, System Analysis and Design, IT Project Management, Web Development, Networking and Telecommunications, Cybersecurity, and Software Engineering.

## CERTIFICATES

### PeopleSoft Certified Expert

Aug 2021

### Oracle PeopleSoft Human Capital Management 9.2 Implementation Specialist

Jan 2020