

Kristalyn Solano

Pest Control Technician

Profile

Employment History

Details

kristalyn.solano@gmail.com

(155) 505-5983

123 Main St, Wilmington, DE 19801

Dedicated Pest Control Technician with 1 year of experience in providing effective pest management solutions to clients. Proficient in inspecting properties, identifying infestations, and applying appropriate treatments to ensure a safe and healthy environment. Committed to excellent customer service and constant learning to stay updated with the latest industry best practices and technologies.

Pest Control Technician at Orkin Pest Control, DE

Feb 2023 - Present

- Successfully reduced pest infestations by 95% in over 300 residential and commercial properties within the first year of service, leading to a significant increase in customer satisfaction and retention rate.
- Conducted thorough inspections in over 500 properties and accurately identified various pest issues, resulting in the implementation of targeted treatment plans that effectively eliminated infestations within 24-48 hours.
- Streamlined the scheduling process for service appointments, reducing average wait time by 30% and improving overall customer experience for the 200+ clients in the DE area.
- Conducted training sessions for new technicians, increasing team efficiency by 20% and enhancing the overall performance and reputation of Orkin Pest Control in the region.

Pest Control Technician Assistant at Terminix Pest Control, DE

Aug 2022 - Jan 2023

- Successfully assisted in the completion of over 1500 pest control treatments in a year, contributing to a 98% customer satisfaction rate for Terminix Pest Control, DE.
- Identified and resolved a recurring rodent infestation issue at a major commercial account, leading to a 90% reduction in customer complaints and securing a long-term contract worth \$50,000 annually.
- Streamlined the inventory management process for pest control supplies, reducing waste by 30% and saving the company over \$10,000 in annual expenses.
- Actively participated in a team that achieved a 25% increase in new residential and commercial accounts during a six-month period, resulting in a significant boost in company revenue.

Education

Associate of Applied Science in Pest Control Technology at Delaware Technical Community College, DE

Sep 2017 - May 2022