# **Darrelle Godard**

Pet Stylist



**473)** 877-2897

• 123 Pine Street, Missoula, MT 59802

#### Education

### Diploma in Pet Grooming and Styling at Montana Pet Grooming Academy, MT

Sep 2018 - May 2022

Relevant Coursework: Animal Anatomy and Physiology, Breed Identification and Grooming Techniques, Basic and Advanced Styling, Pet Handling and Behavior, Hygiene and Sanitation, Skin and Coat Care, Tools and Equipment Usage, First Aid and Safety, Salon Management, and Customer Service.

#### Links

linkedin.com/in/darrellegodard

#### Skills

**Grooming techniques** 

Breed-specific styling

Scissoring precision

De-matting expertise

Nail trimming

Ear cleaning

Teeth brushing

# Languages

English

Mandarin

#### **Profile**

Dedicated Pet Stylist with 1 year of experience in providing exceptional grooming services to diverse clientele. Proficient in various grooming techniques, including trimming, bathing, and styling, while prioritizing animal safety and comfort. Adept at building strong client relationships and maintaining a clean, organized work environment. Committed to delivering a personalized and enjoyable grooming experience for pets and their owners.

#### **Employment History**

#### Pet Stylist at Happy Tails Pet Grooming, MT

Apr 2023 - Present

- Successfully groomed and styled over 1,500 pets in a year, maintaining a 98% customer satisfaction rating and contributing to a 20% increase in repeat clients for Happy Tails Pet Grooming.
- Implemented a new scheduling system that reduced appointment wait times by 30%, allowing the salon to accommodate an additional 10 clients per week and boosting overall revenue by 15%.
- Trained and mentored 5 junior pet stylists, resulting in a 25% increase in staff productivity and a 10% reduction in grooming-related accidents, ensuring a safer and more efficient work environment.

#### Junior Pet Stylist at The Posh Pooch Parlor, MT

Sep 2022 - Feb 2023

- Successfully groomed and styled over 500 dogs within the first six months of employment, consistently receiving positive feedback from clients and maintaining a 95% customer satisfaction rating.
- Increased the salon's monthly revenue by 10% through effective upselling of additional services and products, resulting in an additional \$2,000 in sales within a three-month period.
- Streamlined the appointment scheduling process by implementing a new online booking system, reducing no-shows by 20% and increasing overall bookings by 15% in the first quarter after implementation.

#### Certificates

**Certified Professional Groomer (CPG)** 

Aug 2021

International Certified Master Groomer (ICMG)

May 2020

## Memberships

National Dog Groomers Association of America (NDGAA)