

Carmelina Bessette

Pharmacy Clerk

Profile

Dedicated Pharmacy Clerk with 1 year of experience providing efficient and accurate support in fast-paced pharmacy environments. Proficient in managing inventory, handling customer inquiries, and processing prescriptions. Skilled in using pharmacy software systems and maintaining strict adherence to safety and privacy regulations. A reliable team player, committed to delivering exceptional patient care and service.

Employment History

Pharmacy Clerk at Walgreens, MO

May 2023 - Present

- Successfully managed the inventory of over 10,000 prescription medications, resulting in a 30% reduction in stock discrepancies and contributing to the efficient operation of the pharmacy.
- Implemented a new system for organizing customer prescriptions, leading to a 25% decrease in wait times and a significant boost in overall customer satisfaction.
- Assisted in training and onboarding of 5 new pharmacy clerks, improving the team's efficiency by 20% and ensuring seamless integration of new employees into the existing workflow.
- Coordinated and led a flu vaccination campaign for the local community, administering over 500 vaccinations in a single month and increasing overall store sales by 15%.

Pharmacy Assistant at CVS Pharmacy, MO

Jul 2022 - Apr 2023

- Successfully managed and organized the inventory of over 10,000 prescription medications, resulting in a 20% reduction in backorders and a 15% increase in overall pharmacy efficiency.
- Streamlined the prescription filling process by implementing a new workflow system, leading to a 25% reduction in wait times for customers and an increase in customer satisfaction ratings by 10%.
- Assisted in the administration of over 5,000 flu shots during the 2019 flu season, contributing to a 30% increase in vaccinations administered compared to the previous year.
- Trained and mentored 6 new pharmacy assistants, improving their onboarding experience and reducing training time by 50%, allowing them to become fully productive members of the team more quickly.

Certificates

Certified Pharmacy Technician (CPhT)

Oct 2021

✉ carmelina.bessette@gmail.com

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📍 123 Maple St, Kansas City, MO 64108

Education

Diploma in Pharmacy Technician at St. Louis College of Pharmacy, St. Louis, MO

Sep 2018 - May 2022

Relevant Coursework: Pharmacology, Pharmaceutical Calculations, Pharmacy Law and Ethics, Medication Dispensing, Sterile and Non-Sterile Compounding, Anatomy and Physiology, and Pharmacy Management.

Links

[linkedin.com/in/carmelinabessette](https://www.linkedin.com/in/carmelinabessette)

Skills

Prescription interpretation

Inventory management

Customer service

Insurance processing

Medication dispensing

Cash handling

Confidentiality compliance

Languages

English

Dutch