

# Averil Rosbrook

## Pharmacy Technician

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### Profile

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#### Details

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125 Magnolia St, Charleston, SC 29403

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Dedicated and detail-oriented Pharmacy Technician with 1 year of experience in providing exceptional support to pharmacists in managing medication inventory, preparing prescriptions, and delivering friendly customer service. Proficient in maintaining accurate records, collaborating with healthcare professionals, and adhering to pharmaceutical guidelines. Quick learner committed to staying current with industry trends and advancements. Demonstrates strong organizational and communication skills, contributing to a smooth and efficient pharmacy workflow.

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### Employment History

#### Pharmacy Technician at CVS Health, SC

May 2023 - Present

- Successfully processed over 1,000 prescriptions per week, ensuring accurate and timely delivery of medication to patients.
- Streamlined pharmacy operations by implementing a new inventory management system, reducing stock discrepancies by 25% and improving overall efficiency.
- Assisted in training and mentoring 5 new pharmacy technicians, helping them to become proficient in CVS Health's policies and procedures.
- Consistently achieved a 95% customer satisfaction rating through excellent communication and problem-solving skills, contributing to increased customer loyalty and repeat business.

#### Pharmacy Technician Trainee at Walgreens, SC

Sep 2022 - Apr 2023

- Successfully assisted in filling over 1,000 prescriptions per week, ensuring timely and accurate medication dispensation for Walgreens customers in South Carolina.
  - Streamlined the inventory management process by implementing a new organization system, reducing medication retrieval time by 20% and increasing overall efficiency.
  - Collaborated with a team of pharmacy technicians to administer over 500 flu shots during the busy flu season, contributing to improved public health in the community.
  - Received a 95% customer satisfaction rating through providing exceptional service and addressing customer concerns promptly and professionally.
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### Education

#### Diploma in Pharmacy Technology at South Carolina College of Pharmacy Technology

Sep 2017 - May 2022