

# Eveline Dankowski

## Phlebotomist

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### Details

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123 Main Street, Wilmington, DE 19801

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### Profile

Dedicated Phlebotomist with 1-year experience in providing efficient and accurate blood sample collection, adept at patient preparation, and maintaining a safe and hygienic environment. Skilled in venipuncture techniques, specimen handling, and patient care, with a strong commitment to patient comfort and confidentiality. Excellent interpersonal and communication skills, fostering positive relationships with patients and team members. Committed to staying current with industry best practices, and continuously seeking opportunities for professional growth.

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### Employment History

#### Phlebotomist at LabCorp, DE

Apr 2023 - Present

- Successfully collected over 10,000 blood samples within a year, maintaining a 99% accuracy rate and ensuring timely processing for patients and healthcare providers at LabCorp, DE.
- Streamlined the patient registration process by implementing a digital check-in system, resulting in a 25% reduction in wait times and a 15% increase in daily patient throughput.
- Trained and mentored 12 new phlebotomists, improving their technical skills and knowledge of safety protocols, leading to a 20% reduction in staff turnover and enhanced team performance.
- Collaborated with a cross-functional team to develop and implement a quality improvement initiative, resulting in a 30% reduction in sample rejection rates and a 10% increase in overall lab efficiency.

#### Phlebotomy Technician at Quest Diagnostics, DE

Jul 2022 - Mar 2023

- Successfully collected over 1,500 blood samples per month, maintaining a 98% accuracy rate and ensuring timely processing for patients and healthcare providers.
- Implemented a new patient scheduling system, reducing wait times by 25% and improving overall patient satisfaction.
- Trained and mentored 10 new Phlebotomy Technicians, resulting in a 100% pass rate on their certification exams and seamless integration into the team.
- Identified and resolved a recurring issue with sample labeling, leading to a 30% reduction in mislabeled specimens and increased efficiency in the lab.

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### Education

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#### Phlebotomy Technician Certification (CPT) at Delaware Technical Community College, DE

Aug 2018 - May 2022