

# Adrea Perz

Phlebotomy Technician

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## Education

### Phlebotomy Technician Certification at Milwaukee Area Technical College, Milwaukee, WI

Aug 2017 - May 2022

#### Relevant Coursework:

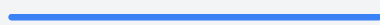
Phlebotomy techniques, blood collection and handling, safety and infection control, medical terminology, anatomy and physiology, laboratory procedures, patient communication, and legal and ethical considerations.

## Links

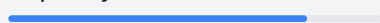
[linkedin.com/in/adreaperz](https://www.linkedin.com/in/adreaperz)

## Skills

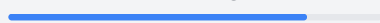
Venipuncture



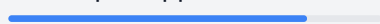
Capillary Puncture



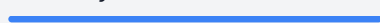
Specimen Handling



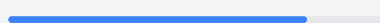
Tourniquet Application



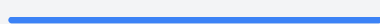
Butterfly Needles



Blood Collection Tubes

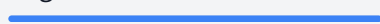


Infection Control

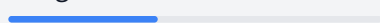


## Languages

English



Bengali



## Profile

Dedicated Phlebotomy Technician with 1 year of experience in efficiently collecting blood specimens from patients of all ages. Adept in various venipuncture techniques, patient care, and accurate labeling and handling of samples. Strong commitment to maintaining strict safety and infection control protocols, ensuring patient comfort, and delivering exceptional customer service. Certified by the American Society for Clinical Pathology and eager to contribute to a dynamic healthcare team.

## Employment History

### Phlebotomy Technician at Aurora Health Care, WI

Apr 2023 - Present

- Successfully collected over 1,000 blood samples per month, maintaining a 98% success rate on the first attempt and reducing patient discomfort.
- Implemented a new labeling system that increased accuracy in sample identification by 20%, resulting in fewer errors and improved patient safety.
- Trained and mentored 10 new phlebotomy technicians, improving overall department efficiency by 15% and reducing training time by 25%.
- Collaborated with a team to develop and implement a new patient scheduling system, increasing daily appointment capacity by 30% and reducing patient wait times by an average of 10 minutes.

### Phlebotomy Technician Trainee at Gundersen Health System, WI

Jul 2022 - Mar 2023

- Successfully collected over 1,500 blood samples from patients within the first six months of employment, maintaining a 98% success rate and contributing to timely diagnoses and treatment plans.
- Implemented a new patient identification and labeling protocol, resulting in a 20% reduction in sample mix-ups and ensuring accurate test results for patients.
- Led a team of 4 trainees in organizing and streamlining the phlebotomy department's inventory management system, reducing supply waste by 30% and saving the department \$10,000 annually.
- Achieved a 99% patient satisfaction rating through exceptional bedside manner and communication skills, fostering a positive and comfortable environment for patients during blood draws.

## Certificates

### National Certified Phlebotomy Technician (NCPT)

Apr 2022

### American Society for Clinical Pathology's Phlebotomy Technician Certification (ASCP-PT)

Jan 2021