

# Adella Spoelstra

Pilot

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## Education

**Bachelor of Science in  
Aviation at University of  
Maryland Eastern Shore,  
Princess Anne, MD**

Sep 2018 - May 2022

Relevant Coursework: Aircraft  
Systems, Aviation Safety and  
Regulations, Flight Dynamics and  
Control, Air Traffic Management,  
Meteorology, Navigation, Human  
Factors in Aviation, Aircraft  
Maintenance, and Aviation  
Business Administration.

## Links

[linkedin.com/in/adellaspoelstra](https://www.linkedin.com/in/adellaspoelstra)

## Skills

Instrumentation

Navigation

Meteorology

Aerodynamics

Radio communication

Crew resource management

Emergency procedures

## Languages

English

Dutch

## Profile

Enthusiastic and dedicated Pilot with 1 year of experience in aviation, delivering exceptional flight performance and maintaining high safety standards. Proficient in operating various aircraft types and adept at managing challenging conditions with a focus on providing a positive experience for passengers. Strong communicator and team player, committed to continuous professional development and staying up-to-date with the latest industry advancements.

## Employment History

### Captain at Pilot Flying J, MD

Apr 2023 - Present

- Led a team of 50 employees, achieving a 20% increase in overall customer satisfaction ratings and a 15% growth in annual sales for the Pilot Flying J location.
- Successfully managed the implementation of a new inventory management system, resulting in a 30% reduction in stock discrepancies and a 10% improvement in order fulfillment times.
- Developed and executed a comprehensive employee training program, which led to a 25% decrease in staff turnover and a 40% improvement in employee productivity.
- Implemented cost-saving measures that reduced overall operating expenses by 18%, contributing to a 12% increase in store profitability.

### First Officer at Wawa, MD

Sep 2022 - Feb 2023

- Successfully managed and coordinated a team of 15 employees, resulting in a 20% increase in overall store efficiency and customer satisfaction within one year.
- Implemented new inventory management processes, reducing stock discrepancies by 30% and increasing overall product availability for customers.
- Played a key role in training and mentoring 10 new hires, contributing to a 50% reduction in employee turnover rate within the first six months of their employment.
- Spearheaded a customer service initiative that led to a 25% improvement in customer feedback scores and a 15% increase in repeat business.

## Certificates

### Airline Transport Pilot License (ATPL)

Jan 2022

### Certified Flight Instructor (CFI)

Nov 2020

## Memberships