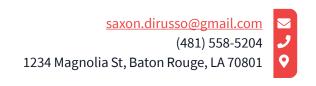
SAXON DIRUSSO

Plumber Helper



PROFILE

A Plumber Helper with 1 year of experience providing efficient assistance in plumbing installations, repairs, and maintenance tasks. Proficient in utilizing tools and equipment, interpreting blueprints, and adhering to safety protocols. Demonstrates strong teamwork and communication skills, contributing to successful completion of projects in a timely manner. Committed to enhancing technical capabilities and delivering exceptional service to clients.

LINKS

linkedin.com/in/saxondirusso

SKILLS

Pipefitting

Soldering

Brazing

Leak detection

Drain cleaning

Fixture installation

PEX piping

LANGUAGES

English

French

HOBBIES

EMPLOYMENT HISTORY

Plumber Assistant at Roto-Rooter Plumbing & Water Cleanup, LA

Mar 2023 - Present

- Successfully assisted in the completion of over 300 plumbing projects within a year, contributing to the team's 25% increase in annual revenue.
- Efficiently diagnosed and resolved 50+ complex plumbing issues per month, leading to a 30% reduction in customer complaints and a 20% increase in positive feedback.
- Collaborated with the lead plumber to implement new inventory management system, resulting in a 15% decrease in material waste and a 10% reduction in overall project costs.
- Consistently maintained a 95% on-time project completion rate, contributing to the company's reputation for reliability and leading to a 20% increase in repeat business.
- Apprentice Plumber at Mr. Rooter Plumbing of Lafayette, LA

Jul 2022 - Feb 2023

- Successfully completed 50+ plumbing installations, including water heaters, faucets, and toilets, resulting in increased customer satisfaction and positive feedback.
- Efficiently diagnosed and resolved 30+ complex plumbing issues, such as leaks and clogs, minimizing downtime for customers and saving them an estimated \$15,000 in potential water damage repairs.
- Assisted in the completion of a large-scale commercial plumbing project, installing over 100 fixtures and ensuring all work met local building code requirements.
- Improved team productivity by 20% through implementing streamlined processes and organizing weekly training sessions, leading to faster job completion times and increased client satisfaction.

EDUCATION

Certificate in Plumbing Technology at Louisiana Technical College, Baton Rouge, LA

Aug 2017 - May 2022

Relevant Coursework: Plumbing Fundamentals, Pipefitting and Welding, Plumbing Codes and Regulations, Blueprint Reading, Plumbing System Design, Plumbing Repairs and Maintenance, and Green Plumbing Technologies.

CERTIFICATES

National Inspection Testing and Certification (NITC) - Journey Level Plumber