

Joanne Comar

Plumber

Profile

A proficient plumber with 4 years of experience in delivering high-quality plumbing installations, repairs, and maintenance services. Skilled in diagnosing and resolving complex plumbing issues while adhering to industry standards and safety regulations. Demonstrated ability to establish strong relationships with clients, ensuring customer satisfaction, and providing exceptional service. Committed to continuous professional development and staying updated with the latest plumbing techniques and technologies.

Employment History

Master Plumber at Plumber Texas LLC, TX

Apr 2023 - Present

- Successfully managed and completed over 250 residential and commercial plumbing projects in a year, resulting in a 20% increase in annual revenue for Plumber Texas LLC.
- Significantly improved customer satisfaction by implementing a new scheduling system that reduced response times by 30%, leading to a 40% increase in positive customer reviews.
- Identified and resolved a major city-wide water pressure issue, saving the local community an estimated \$500,000 in potential damages and earning recognition from the city council.
- Trained and mentored a team of 10 apprentice plumbers, increasing company workforce efficiency by 15% and ensuring a skilled pipeline of future licensed plumbers for the company.

Journeyman Plumber at Lone Star Plumbing Services, TX

Jul 2019 - Feb 2023

- Successfully completed a large-scale commercial plumbing project for a 50,000 sq. ft. office building in Houston, TX, which involved the installation of over 2,000 linear feet of piping and 500 plumbing fixtures within a tight 6-month deadline.
- Increased overall customer satisfaction rating by 15% through efficient workmanship and effective communication, resulting in a significant increase in repeat business and positive online reviews for Lone Star Plumbing Services.
- Reduced service call response time by 25% by implementing a more organized scheduling system and streamlining daily operations, leading to a higher volume of completed jobs and increased revenue for the company.
- Mentored and trained three apprentice plumbers, successfully guiding them through their required hours and helping them pass their Journeyman Plumber exams, thus expanding the skilled workforce at Lone Star Plumbing Services.

Certificates

✉ joanne.comar@gmail.com

☎ (311) 118-3684

📍 1234 Lone Star Drive, Houston, TX 77056

Education

Diploma in Plumbing Technology at Texas State Technical College, Waco, TX

Aug 2015 - May 2019

Relevant Coursework: Pipefitting and Assembly, Blueprint Reading, Plumbing Codes and Regulations, Water Supply and Drainage Systems, Gas and Steam Systems, Plumbing Fixtures and Appliances, and Plumbing System Design and Installation.

Links

[linkedin.com/in/joannecomar](https://www.linkedin.com/in/joannecomar)

Skills

Piping installation

Leak detection

Drain cleaning

Fixture repair

Soldering techniques

Water heater maintenance

Backflow prevention

Languages

English

Arabic