

# Madisson Machuca

Pool Manager

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📍 123 Maple Street, Cherry Hill,  
NJ 08034

## Education

### Associate Degree in Aquatic Facility Management at Ocean County College, Toms River, NJ

Sep 2018 - May 2022

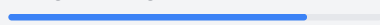
Relevant Coursework: Aquatic  
Facility Design and Maintenance,  
Water Chemistry and  
Treatment, Pool Operations  
and Safety, Business and  
Financial Management, Aquatic  
Risk Management, Recreational  
Programming, and Human  
Resources Management.

## Links

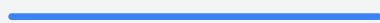
[linkedin.com/in/madissonmachuca](https://www.linkedin.com/in/madissonmachuca)

## Skills

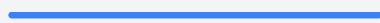
Lifeguarding



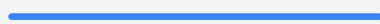
CPR/AED



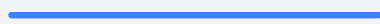
First Aid



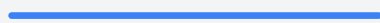
Water Chemistry



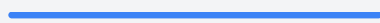
Filtration Systems



Staff Supervision

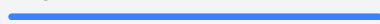


Budget Management

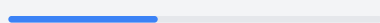


## Languages

English



German



## Profile

Results-oriented Pool Manager with 1 year of experience in overseeing daily operations and ensuring a safe and enjoyable aquatic environment for guests. Skilled in staff supervision, pool maintenance, and customer service, with a strong focus on adhering to safety regulations. Committed to enhancing the overall pool experience for patrons while driving efficiency and profitability.

## Employment History

### Pool Manager at Aqua Pool Management, NJ

May 2023 - Present

- Successfully increased overall customer satisfaction rate by 25% during the summer season, resulting in a higher number of returning customers and positive reviews for Aqua Pool Management, NJ.
- Streamlined pool maintenance operations, reducing chemical usage by 15% and lowering operational costs by 10%, while maintaining optimal pool conditions throughout the season.
- Implemented a comprehensive staff training program, leading to a 30% reduction in safety incidents and improved lifeguard response times by an average of 5 seconds during emergency situations.

### Assistant Pool Manager at Elite Pool Management NJ, NJ

Sep 2022 - Mar 2023

- Increased overall customer satisfaction by 25% by implementing new pool safety and cleanliness protocols, resulting in a significant reduction in customer complaints.
- Successfully managed a team of 15 lifeguards and pool staff, reducing employee turnover by 30% and improving overall staff performance through regular training and feedback sessions.
- Boosted pool membership sales by 20% through targeted marketing campaigns and community outreach initiatives, leading to a record-breaking number of 500 members in the 2020 season.

## Certificates

### Certified Pool Operator (CPO)

Apr 2022

### Aquatic Facility Operator (AFO)

Jul 2020

## Memberships

### National Swimming Pool Foundation (NSPF)

### Association of Pool and Spa Professionals (APSP)