

# JOSALINA WIDICK

Process Improvement Consultant

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## PROFILE

Process Improvement Consultant with 5 years of experience in analyzing and optimizing business processes to drive efficiency and productivity. Proven track record in implementing Lean methodologies, Six Sigma principles, and change management strategies. Adept at collaborating with cross-functional teams and stakeholders, identifying areas for improvement, and delivering data-driven solutions. Skilled in project management and committed to driving continuous improvement for organizational success.

## LINKS

[linkedin.com/in/josalinawidick](https://www.linkedin.com/in/josalinawidick)

## SKILLS

Lean Six Sigma

Kaizen

Value Stream Mapping

DMAIC

PDCA Cycle

Root Cause Analysis

S Methodology

## LANGUAGES

English

Russian

## EMPLOYMENT HISTORY

### ● Process Improvement Consultant at Alaska Process Consultants, AK

Mar 2023 - Present

- Led the optimization of a major oil and gas client's supply chain processes, resulting in a 20% reduction in operating costs and saving over \$2 million annually.
- Successfully implemented Lean Six Sigma methodologies in a manufacturing company, leading to a 30% increase in production efficiency and a 15% decrease in defect rates within just six months.
- Streamlined the project management processes for a construction firm, cutting project completion times by 25% and reducing budget overruns by 40%, saving the company over \$1.5 million in one year.
- Conducted a comprehensive business process analysis for a healthcare organization, identifying and addressing bottlenecks that led to a 35% reduction in patient wait times and a 10% increase in overall patient satisfaction scores.

### ● Associate Process Improvement Consultant at Arctic Quality Solutions, AK

Aug 2018 - Feb 2023

- Reduced manufacturing lead time by 35% through the implementation of Lean Six Sigma methodologies, resulting in a savings of \$500,000 annually for Arctic Quality Solutions.
- Streamlined production processes for a major client, increasing their overall efficiency by 25% and reducing waste by 15%, leading to an annual profit increase of \$1 million.
- Successfully managed a team of 10 consultants to complete a complex process improvement project within 6 months, leading to a 20% reduction in operating costs for the client, saving them \$2 million per year.
- Developed and delivered customized training programs on process improvement techniques to over 200 employees across various departments, resulting in a company-wide increase in productivity of 10% and a cost savings of \$300,000 annually.

## EDUCATION

### Master of Business Administration in Process Improvement and Consulting at University of Alaska Anchorage, AK

Aug 2014 - May 2018

Relevant Coursework: Operations Management, Business Process Improvement, Strategic Consulting, Lean Six Sigma, Project Management, Change Management, Data Analytics, and Organizational Behavior.

## CERTIFICATES