

# Dashanna Woollard

Process Improvement Specialist

## Profile

Detail-oriented Process Improvement Specialist with 2 years of experience in analyzing and optimizing business operations. Proficient in data-driven decision-making, Lean Six Sigma methodologies, and cross-functional collaboration. Adept at identifying inefficiencies, implementing process improvements, and driving continuous improvement initiatives to enhance productivity and profitability. Passionate about streamlining workflows and fostering a culture of innovation and excellence in the workplace.

## Employment History

### Process Improvement Specialist at Lean Process Solutions LLC, NJ

Mar 2023 - Present

- Implemented a lean management system across 5 departments at Lean Process Solutions LLC, NJ, resulting in a 25% increase in overall operational efficiency and reducing project completion times by an average of 15%.
- Conducted a thorough analysis of the company's supply chain processes, identifying and eliminating bottlenecks, which led to a 30% reduction in inventory holding costs and improved on-time delivery rates by 20%.
- Spearheaded a cross-functional team to optimize the production process, incorporating automation and data-driven decision-making tools, leading to a 40% reduction in production cycle times and increasing throughput by 35%.

### Associate Process Improvement Specialist at Six Sigma NJ, NJ

Jul 2021 - Feb 2023

- Led a team that successfully reduced production cycle time by 30% through implementation of Lean Six Sigma methodologies, resulting in annual cost savings of \$500,000 for the company.
- Streamlined the customer complaint resolution process, decreasing response time by 40% and increasing customer satisfaction rates by 25%.
- Identified bottlenecks and inefficiencies in the supply chain, leading to a 20% reduction in inventory costs and a 15% increase in on-time deliveries.
- Implemented an employee training program focused on continuous improvement, which increased overall productivity by 10% and reduced employee turnover by 8%.

## Education

### Bachelor of Science in Industrial Engineering at New Jersey Institute of Technology, Newark, NJ

Aug 2017 - May 2021

Relevant Coursework: Operations Research, Manufacturing Systems, Production Planning and Control, Systems Engineering, Engineering

## Details

[dashanna.woollard@gmail.com](mailto:dashanna.woollard@gmail.com)

(309) 714-7504

123 Maple Street, Trenton, NJ 08608

## Links

[linkedin.com/in/dashannawoollard](https://www.linkedin.com/in/dashannawoollard)

## Skills

Lean Six Sigma

Kaizen Methodology

Value Stream Mapping

DMAIC Framework

Root Cause Analysis

Statistical Process Control

Business Process Modeling

## Languages

English

Japanese

## Hobbies

Continuous learning (attending workshops, webinars, or online courses)

Analyzing and solving puzzles or brainteasers

Reading books or articles on industry trends and innovations