



Ligaya Hemmati

Project Lead

Project Lead with 2 years of experience in successfully overseeing and driving teams towards the completion of complex projects. Skilled in project management, communication, and problem-solving, with a proven track record of meeting deadlines and ensuring client satisfaction. Adept at collaborating with cross-functional teams, managing budgets, and streamlining processes for increased efficiency. Demonstrated ability to adapt to new technologies and industries, consistently delivering high-quality results.

ligaya.hemmati@gmail.com 

(979) 498-3201 

123 Desert Vista Dr, 
Albuquerque, NM 87123

Education

Master of Business Administration in Project Management at University of New Mexico, Albuquerque, NM

Aug 2017 - May 2021

Relevant Coursework: Project Management Principles and Practices, Risk Management, Operations Management, Strategic Planning and Implementation, Financial Analysis and Decision-Making, Business Analytics, Organizational Behavior, and Leadership Development.

Links

[linkedin.com/in/ligayahemmati](https://www.linkedin.com/in/ligayahemmati)

Skills

Scrum



Agile



JIRA



Trello



Kanban



Employment History

Project Lead at New Mexico Gas Company, NM

Mar 2023 - Present

- Successfully managed a \$5 million pipeline expansion project, completing it on time and 10% under budget, resulting in increased capacity by 25% and improved service reliability for over 50,000 customers in New Mexico.
- Streamlined project management processes, reducing average project completion time by 15% and saving the company over \$500,000 in labor costs within one year.
- Led a team of 20 professionals to implement an advanced gas leak detection system, which reduced response times by 30% and contributed to a 40% reduction in safety incidents over a two-year period.

Assistant Project Lead at Public Service Company of New Mexico, NM

Aug 2021 - Feb 2023

- Successfully managed a \$5 million infrastructure upgrade project, resulting in a 20% improvement in network efficiency and reducing system downtime by 15%.
- Spearheaded the implementation of an innovative project management software tool, leading to a 30% reduction in administrative tasks and a 25% increase in team productivity.
- Coordinated the efforts of a cross-functional team of 50 members, achieving a 98% on-time completion rate for critical projects within a one-year period, earning recognition as the top-performing team in the company.

Certificates

Project Management Professional (PMP)

Oct 2021

Certified ScrumMaster (CSM)

Dec 2019

Memberships

Project Management Institute (PMI)