Joylynn Kolze

QA Consultant

Details

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Profile

A highly skilled QA Consultant with 5 years of experience in delivering top-notch quality assurance services for various industries. Proficient in designing and implementing testing strategies, coordinating with cross-functional teams, and utilizing advanced testing tools to optimize product performance. Demonstrated excellence in problem-solving, time management, and communication, ensuring timely delivery of high-quality products. Committed to continuous improvement and staying updated with the latest industry trends and best practices to drive client satisfaction and business growth.

Employment History

QA Consultant at QA Tech Solutions, IL

Apr 2023 - Present

- Led a team of 10 QA engineers to achieve a 30% reduction in software defects for a major client, resulting in a 25% increase in overall customer satisfaction and a 15% increase in annual revenue for QA Tech Solutions.
- Successfully implemented a new automated testing framework that increased testing efficiency by 40%, enabling the company to take on 20% more projects without increasing headcount.
- Managed the quality assurance process for a high-profile project, identifying and resolving over 500 critical issues prior to launch, which led to a 99.5% defect-free product and garnered praise from the client for exceptional performance.
- Developed and delivered comprehensive QA training programs for new hires, reducing onboarding time by 50% and increasing employee retention rate by 10%.

Associate QA Consultant at Quality Assurance Consulting Group, IL

Aug 2018 - Feb 2023

- Successfully implemented a streamlined QA process that reduced testing time by 30%, leading to faster product releases and increased client satisfaction.
- Identified and resolved over 200 critical software defects, improving overall system stability by 40% and ensuring a seamless user experience for clients.
- Conducted comprehensive training sessions for a team of 10 junior QA consultants, increasing their efficiency by 25% and fostering a collaborative work environment.

Education

Bachelor of Science in Quality Assurance and Management at Illinois State University, Normal, IL

Sep 2013 - May 2018